



# Preliminary Information

## PIT5725 Poor A/C Performance Before Or After Performing Bulletin 19-NA-177

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Colorado	2017 - 2020	All	All	All	All
GMC	Canyon	2017 - 2020	All	All	All	All

Involved Region or Country:	North America
Additional RPO/s:	None
Condition:	Poor A/C performance after performing bulletin <a href="#">19-NA-177</a> .
Cause:	Mis-diagnosis of A/C concern. Vehicle not in an area of the country where the freeze up concern is likely, see below.

If a truck has had the calibration update from [19-NA-177](#) and the vehicle is NOT in the Gulf states area (IE; FL, MS, LA, AL, MO, East TX) As warned in the bulletin, it likely now has other performance issues on top of the original concern. It will now be necessary to reinstall the original calibration through SPS (It can be selected vs the bulletin cal.) Once the original calibration is installed, now perform the performance tests and diagnosis per eSI.

### Version History

Version	1
Modified	12/13/2019 - Created on

