



Preliminary Information

PIT5722 Unwanted Radio Volume Ramp Up To Max

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Colorado	2019	All	All	All	All
Chevrolet	Equinox	2019	All	All	All	All
Chevrolet	Silverado 1500	2019	All	All	All	All
GMC	Canyon	2019	All	All	All	All
GMC	Sierra 1500	2019	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	Equipped with IOR radio RPO
Condition	The radio volume may ramp up to maximum without input to the volume controls. It can be turned down.
Cause	This may be caused by a software anomaly.

Correction:

Engineering is analyzing the issue. Please do not replace any parts for this concern. Additional information will be made available once analysis is complete.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3486968	IOR Radio Volume Ramp Up	0.3 HR
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	12/05/2019 - Created on



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