



NUMBER: 08-126-19

GROUP: 08 - Electrical

DATE: December 19, 2019

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.

This Service Bulletin is also being released as Rapid Response Transmittal (RRT) 19-105, dated December 19, 2019. All applicable Sold and Un-Sold RRT VINs have been loaded. To verify this RRT service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

SUBJECT:

Right Rear Window Switch Inoperable at Times

OVERVIEW:

This bulletin involves replacing the right rear door wiring harness.

MODELS:

2019	(LX)	Chrysler 300
2019	(LD)	Dodge Charger

NOTE: This bulletin applies to vehicles within the following markets/countries: North America, APAC and EMEA.

NOTE: This bulletin applies to vehicles built on or after July 15, 2019 (MDH 0715XX) on or before August 08, 2019 (MDH 0808XX).

SYMPTOM/CONDITION:

The customer may describe the following:

- The right rear window switch intermittently will not power up or down the window.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. If any vehicle not on the VIN list exhibits the symptom/condition, perform the repair. **This RRT only applies to vehicles on the RRT VIN list.**

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	68454474AA	Wiring Harness Standard Speakers (Sales Codes RCG and RCJ)
1 (AR)	68409482AB	Wiring Harness Standard Speakers with pocket lamp (Sales Codes RCG, RCJ and X82)
1 (AR)	68409483AB	Wiring Harness Premium Speakers with pocket lamp (Sales Codes RC3, RCA and X82)

REPAIR PROCEDURE:

1. Remove the rear door trim panel. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>23 - Body/Doors - Rear/Panel, Rear Door Trim/Removal.
2. Disconnect all wiring connectors and replace the right rear door wiring harness (Fig. 1) .



Fig. 1
Right Rear Door Wiring Harness And Wiring Connectors

3. Install the rear door trim panel. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>23 - Body/Doors - Rear/Panel, Rear Door Trim/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-90-45-96	Right Rear Door Wiring Harness - Replace (2 - Skilled)	6 - Electrical and Body Systems	0.9 Hrs.

FAILURE CODE:

ZZ	Service Action
----	----------------