

NUMBER: 23-034-19

GROUP: 23 - Body

DATE: December 12, 2019

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This Service Bulletin is also being released as Rapid Response Transmittal (RRT) 19-101, dated December 12, 2019. All applicable Un-Sold RRT VINs have been loaded. To verify this RRT service action is applicable to the Un-Sold vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library.

SUBJECT:

Poor Rear Wheel Opening Molding Adhesion to The Body

(DS)

OVERVIEW:

This bulletin involves inspecting and if necessary, replacing the affected rear wheel opening molding.

MODELS:

2019

RAM 1500 Pickup

- NOTE: This bulletin applies to vehicles within the following markets/countries: North America.
- NOTE: This bulletin applies to vehicles built on or after February 01, 2019 (MDH 0201XX) and on or before October 14, 2019 (MDH 1014XX) equipped with Warlock model (Sales Code ASF) and Black Wheel Flares (sales code MMZ).

The customer may describe what appears to be a gap between the rear wheel opening molding and the body of the vehicle.

Rear wheel opening moldings may separate at body due to insufficient adhesive bond strength (Fig. 1) .



Fig. 1 Rear Wheel Opening Molding Separation

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. This RRT only applies to vehicles on the RRT VIN list.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	1TD44TZZAF	MIC Wheel Flare - LR
1 (AR)	1TD45TZZAF	MIC Wheel Flare - RR

REPAIR PROCEDURE:

- 1. If rear wheel opening molding separation is visible at the body, the affected rear wheel opening molding will need to be replaced.
- 2. Was any seam separation found at the rear wheel opening moldings?
 - NO>>> Rear wheel opening molding separation was not found. This bulletin has been completed. Use LOP (23-02-60-95) to close the active RRT.
 - YES>>> Replace the affected rear wheel opening molding as require if signs of separation are shown. Refer to the detailed service procedures available in DealerConnect> Service Library under: Service Info>23 - Body / Exterior / Molding, Rear Wheel Opening / Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-02-60-95	Rear Wheel Opening Molding - Inspect (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
23-02-60-96	Rear Wheel Opening Moldings - Inspect and Replace One Only (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.9 Hrs.
23-02-60-97	Rear Wheel Opening Moldings - Inspect and Replace Both (1 - Semi-Skilled)	6 - Electrical and Body Systems	1.8 Hrs.

FAILURE CODE:

ZZ Service Action
