



## Safety Recall VBO -2019 LA LD Incompatible Wheels Owners Letters

### OVERVIEW

Please be advised that Owners Letters were mailed to customers affected by the VBO Safety Recall on 12/19/2019. These letters advised customers to come in after 01/03/2020 for their repair. Dealer Instructions will not be available and the Remedy can not be performed on sold or unsold vehicles until after this date. See below for a screen shot of the exact wording included in the Owners Letter.

#### WHY DOES MY VEHICLE NEED REPAIRS?

Your vehicle <sup>[1]</sup> may have been built with an incompatible front wheel and brake/suspension package that may not have adequate clearance between the tire inner sidewall and the suspension steering knuckle, potentially allowing contact of the components. Contact of the front tire inner sidewall to the steering knuckle could result in tire damage and a sudden loss of tire air pressure. A sudden loss of tire air pressure can cause a vehicle crash without warning.

#### HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US will repair your vehicle <sup>[2]</sup> free of charge (parts and labor) **after January 3, 2020**. To do this, your dealer will replace your wheels, inspect the tires for any inner sidewall damage and replace if needed and perform a wheel alignment. The estimated repair time is about three hours. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

FCA appreciates your support!