



EQUIPMENT RECALLS

Important Reminder

OVERVIEW

As a reminder Equipment Recalls do not have VINs attached to them therefore they will not show up on a vehicle's VIP or in the Global Recall System. A customer affected by an equipment recall will typically bring their owner's letter in for your reference. Dealer Instructions for these campaigns can be found two ways.

1. You can search for the campaign using Service Library.

Service Library interface showing a search for 'v93' in the top right corner. The search results display 'GLOBAL SEARCH RESULTS FOUND: (Showing 1 of 1)' with a single entry: 'RC-V93-19 - Safety Recall V93 - Mopar Rear Bed Step Kit'. A red arrow points to the search bar and the search results.

2. You can search for the campaign announcement in Recall Central and click on the attached PDF.

DealerCONNECT Recall Central interface. The 'V93' link in the 'IMPORTANT RECALL COMMUNICATIONS' section is circled in red. A red arrow points to the 'V93' link. The table below shows two entries:

TOPIC	SUBTOPIC	TITLE	PUBLISHED
Vehicle Safety Office	Safety Recall	Equipment Safety Recall V93 - Mopar Rear Bed Step Kit - Dealer No...	9/24/2019
Vehicle Safety Office	Safety Recall	New Safety Recall Advanced Communications (NSRAC) - V93 Dealer No...	8/28/2019

The right sidebar contains 'RECALL GUIDES' and 'REPAIR INFORMATION' sections.