

## GPOP - Issue Review System

**Part Number:** 68043032A\$, 05064358A\$

**Part Description:** SPEAKER, 6"x9" Right or Left

**Issue Description:** For a buzz squeak rattle (BSR) concern coming from the speaker area that cannot be recreated, the fastener in the armrest pull cup may not be fully torqued.

If a customer has concerns about speaker pop or speaker rattle, please ensure that Radios is at latest software level.

This fastener, if under torqued, causes the washer to spin and rattle. Please ensure this fastener is secured and washer is not spinning prior to speaker replacement.

Additional info: Please verify that there are no loose screws in door pull cup, no bent 6x9 speaker tinsel wire, or audio induced pop/crackle event(non BSR)

Please crate and send a copy of the vehicle scan report and specify radio sw version and radio head unit ID to engineers via phone call or email at the following:  
Michael.onyia@fcagroup.com (248) 613-2380  
anmol.shergill@external.fcagroup.com (313) 412-0607  
matt.berg@fcagroup.com (248) 576- 7754

If no response in 15 minutes, proceed with repair.

~  
Contact Us at [CAGRIS@Chrysler.com](mailto:CAGRIS@Chrysler.com) for feedback related ONLY to this GPOP Tech Tip. DO NOT email regarding repair procedures unrelated to this Tech Tip or part order inquires. Please include the Part Number (s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking systems.