

Tech Tip L-TT-0278-19

December 20, 2019

DTC B15A804 - DCM System Internal Failure

Market

Audio/Visual/Telematics

Cellular Communication

Applicability All Applicable Vehicles

APPLICABLE VEHICLES

2020	UX250H	2020	RX450H	
2020	NX300	2020	UX200	
2020	NX300H	2020	ES300H	
2020	RX350	2020	ES350	

CONDITION

Some 2020 model year vehicles equipped with a DCM may exhibit a B15A804 DTC in current or history during PDS. This DTC can be triggered during the manufacturing and/or shipping process and does not indicate a problem with the vehicle. To simplify the diagnosis of this DTC, refer to the procedure below to prevent unnecessary parts replacement.

RECOMMENDATIONS

Is the DTC current or a history DTC?

- History Clear the DTC
- Current and red SOS light is on Disconnect the 12V battery for 30 minutes to reset/initialize the DCM
 - If the green SOS light is on, normal operation has been restored
 - o If the condition has not changed, please diagnose per the repair manual.

LINK REFERENCES

This Tech Tip does not contain any link references

Ver. 3.0 08/27/2019 L