



Parts Bulletin

TITLE:

**Service Campaign A39981: BECM Software Upgrade
MY 2020 XC90T8, S90T8, XC60T8, V60T8, S60T8**

GROUP: 36	CAT/NO: A39981	REFERENCE BULLETINS: QB A39981	CAR MARKET: United States and Canada	
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GENERAL MANAGER	PARTS MANAGER	SERVICE MANAGER	SALES MANAGER	
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“Right first time in Time”

Reference Bulletins: QB A39981

Volvo Car USA LLC and Volvo Car of Canada Ltd (Volvo) on behalf of Volvo Car Corporation, has decided to launch Service Campaign A39981 on certain model year 2020 XC90T8, S90T8, XC60T8, V60T8, S60T8 vehicles.

Volvo has identified that the Battery Energy Control Module (BECM) software does not allow vehicle start in cases where the system incorrectly detects faults in the High Voltage Battery.

The corrective action is a total upgrade.

Service Campaign A39981 affects 1,234 vehicles in the U.S and 248 in Canada.

The following part numbers apply:

Part Number	Description	Qty
31483292	Total Upgrade XC60T8, XC90T8	1
31493704	Total Upgrade S60T8, V60T8	1
31472405	Total Upgrade S90T8	1