VOLVO CAR
SERVICE AND PARTS BUSINESS

Technical Journal

TITLE:
Removal of "SiriusXM Subscription has Expired" Message

REF NO: **TJ 35344.1.1**	ISSUING DEPARTMENT: **Technical Service**	CAR MARKET: **United States and Canada**	
PARTNER: **3 US 7510 Volvo Car USA**		ISSUE DATE: **2019-12-02**	STATUS DATE: **2019-12-06**
FUNC GROUP: **3900**	FUNC DESC: **Media, navigation and communication**	**Page 1 of 3**	

"Right first time in Time"

Attachment

File Name	File Size
TJ35344_1.jpg	0.1220 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2019-2020		-	201835-201948
225							2019-2020		-	201817-201948
227							2019-2020		-	201846-201948
234							2017-2017		-	201617-201948
235							2018-2020		-	201717-201948
236							2018-2020		-	201717-201948
238							2018-2020		-	201717-201948
246							2018-2020		-	201717-201948
256							2016-2020		-	201505-201948

CSC   Customer Symptom Codes

Code	Description
2P	Satellite radio/Does not work
3L	Technician information/Repair information/Not for warranty use
2V	Technician information/Software/Vehicle communication/Not for warranty use

VST Operation Number

DTC Diagnostic Trouble Codes

Rows beginning with * are modified
Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Text

DESCRIPTION:
IHU = Infotainment Head Unit

When the customer/radio has no active SiriusXM subscription, a notification indicating that the subscription has expired will appear in the Center Console Display (CCD) at every ignition cycle regardless of the media source (attachment TJ35344_1.jpg).

SERVICE:
This notification is removed in the latest IHU software which can be installed by performing a software upgrade as per TJ 31543.

Warranty claim info:
To get warranty claim accepted for a job described in this TJ, please use warranty claim data as mentioned in TJ 31543.
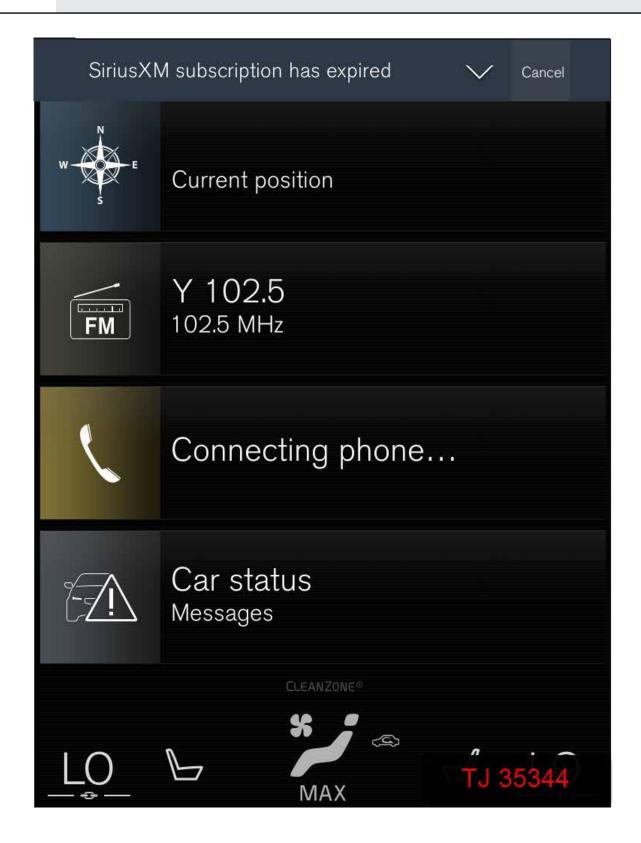
VEHICLE REPORT:
Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3900.

To view TJ attachment continue to next page. This TJ has one attachment.

SiriusXM subscription has expired   ⌄   Cancel

Current position

Y 102.5
102.5 MHz

Connecting phone…

Car status
Messages

CLEANZONE®

LO   MAX   TJ 35344