

JLRTB02016NAS1

TECHNICAL BULLETIN

03 DEC 2019



© Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

501-08

SUBJECT/CONCERN:

Front Tow Eye Cover Adrift - Dynamic Bumper

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Range Rover Evoque (LV)	2012-2019	600000-354461	Halewood

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:

NOTE:

This technical bulletin only affects vehicles manufactured with 'Dynamic' front bumpers.

SITUATION:

The front tow eye cover is visually adrift from the upper retaining clips.

CAUSE:

Insufficient tension within the front tow eye cover retaining clips.

ACTION:

Follow the instructions below.

PARTS:**NOTES:**

- An allowance equivalent to \$5.00 has been allocated to locally source 3M™ Adhesion Promoter 4298uv (4 fl.oz).
- 1 bottle of 3M™ Adhesion Promoter 4298uv (4 fl.oz) can repair up to 7 vehicles.

PART NUMBER	DESCRIPTION	QUANTITY
LR038287	Rubber spacer - Kit	2
ZZZ001	3M™ Adhesion Promoter 4298uv (4 fl.oz)	\$5.00

WARRANTY:**NOTES:**

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.
- The JLR claims submission system requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Front tow eye cover - Modification	76.22.89.01	0.2	07	LR110342

NOTE:

Normal Warranty procedures apply.

SERVICE INFORMATION:

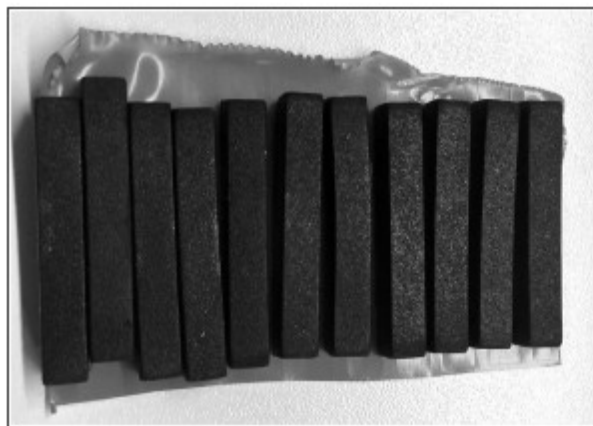
1.

NOTE:

Image 'A' shows an example of how the rubber spacer kit will arrive.

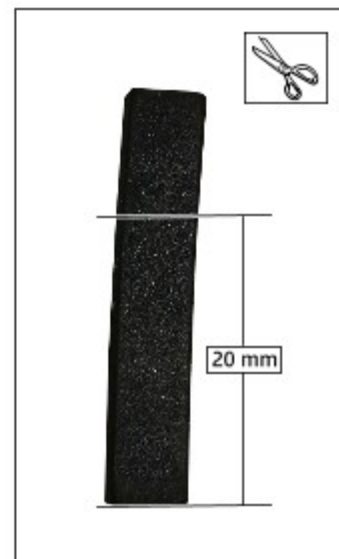


A



E257557

B

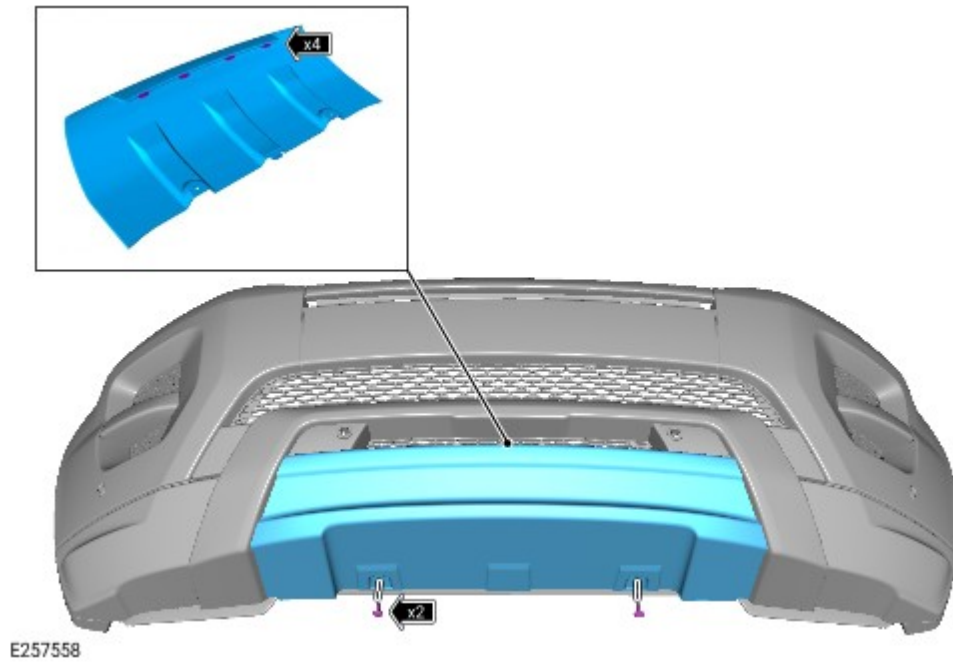


A total of 8 rubber spacers are required for each repair and each rubber spacer used must be 20 mm in length, as shown in image 'B'.

- ■ Measure 20 mm from the bottom of the rubber spacer.
- ■ Use a suitable tool to remove the excess material.

SERVICE INSTRUCTION:

1.



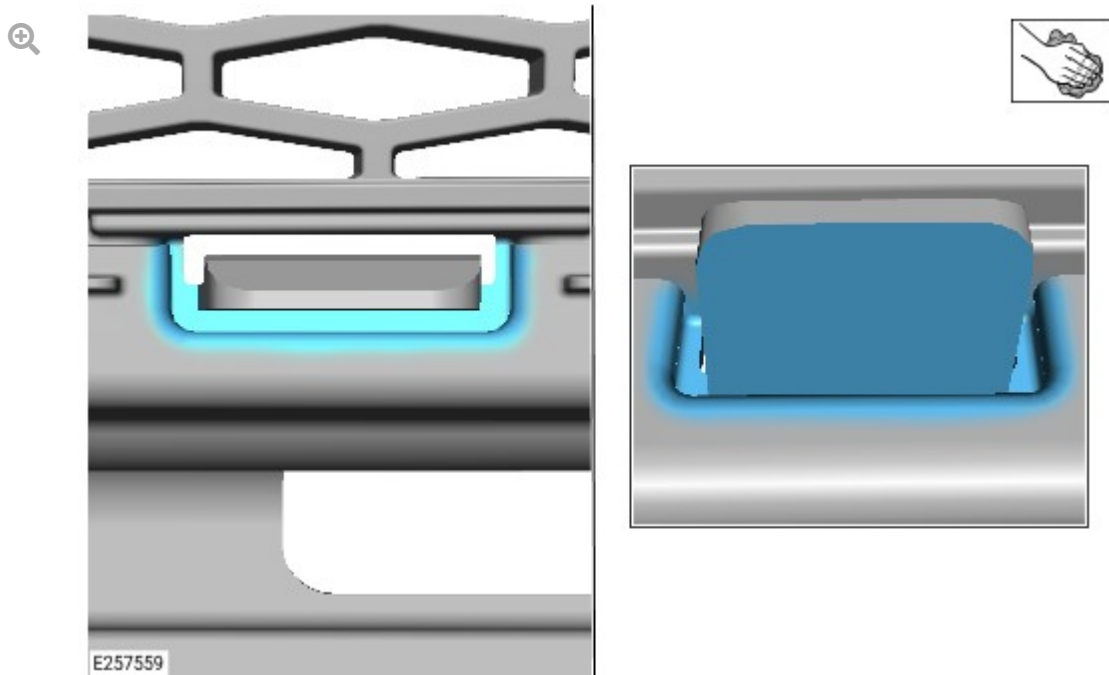
Remove the front bumper tow eye cover.

- ■ Remove the 2 retaining screws.
 - ■ Release the 4 retaining clips.
-

2.

NOTE:

The area must be dry before continuing to the next step.



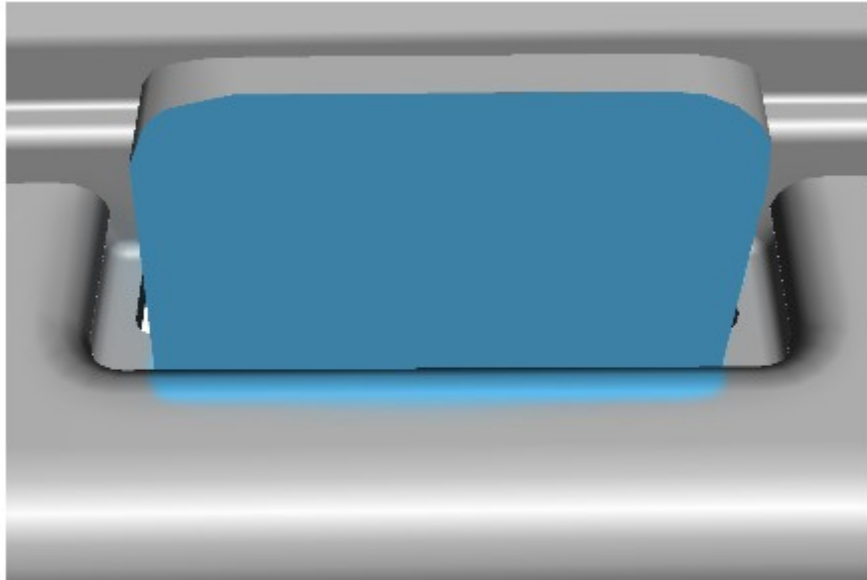
Clean the highlighted area.

- ■ Repeat this step for the remaining front tow eye cover retaining clips.

3.

NOTE:

Allow the adhesion promoter to cure for at least 30 seconds before continuing to the next step.



E257560

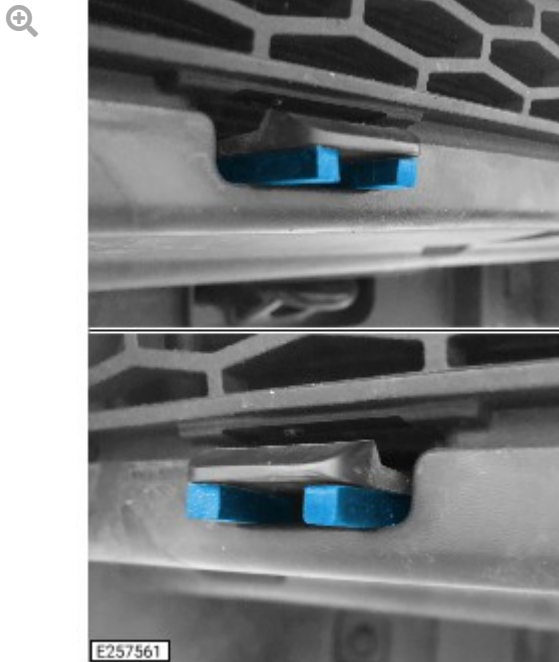
Apply 3M™ Adhesion Promoter 4298uv to the highlighted area.

- ■ Repeat this step for the remaining front tow eye cover retaining clips.

4.

NOTES:

- The rubber spacers must be installed with the adhesive in the upward position.
- Make sure the rubber spacers are inserted as far back as possible under the front tow eye cover retaining clips.



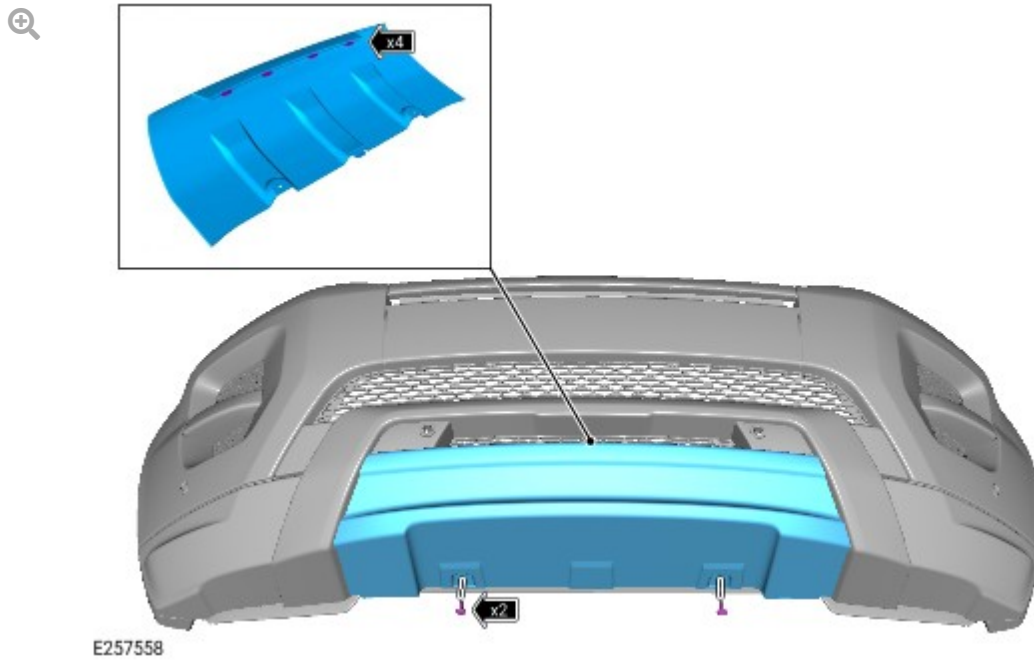
Remove the adhesive backing from 2 rubber spacers.

- ■ Install the 2 rubber spacers in the position shown in the illustration.
 - ■ Repeat this step for the remaining front tow eye cover retaining clips.
-

5.

NOTE:

The front tow eye cover will require suitable force to engage the retaining clips.



Install the front tow eye cover.

- ■ Locate and secure the 4 retaining clips.
- ■ Install the 2 retaining screws.
 - ■ Torque: **10 Nm**