

SSM 48381 - 2017 Fusion/MKZ/Continental - Window Bounce Back And/Or Loss Of Window One-Touch Functionality

Some 2017 Fusion and MKZ vehicles built on or before 18-Feb-2017 and Continental vehicles may exhibit front windows that fail to open or close completely, bounce back, and/or have a complete loss of the one-touch feature. Reprogram the driver door module (DDM) and/or the passenger door module (PDM) to the latest calibration using IDS version 106.02 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates.

Calibration files may also be obtained at www.motorcraftservice.com. After programming perform the IDS power window initialization procedure. Access to this IDS learn procedure is available under Toolbox/Body/Power Window Initialization. For claiming, use causal part 14B291 and applicable labor operations in section 10 of the service labor time standards (SLTS) manual.