

ATTENTION:
 GENERAL MANAGER
 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2018-19MY Crosstrek
SUBJECT: Fog Light Covers- Design Change

NUMBER: 12-276-19
DATE: 12/12/19

INTRODUCTION:

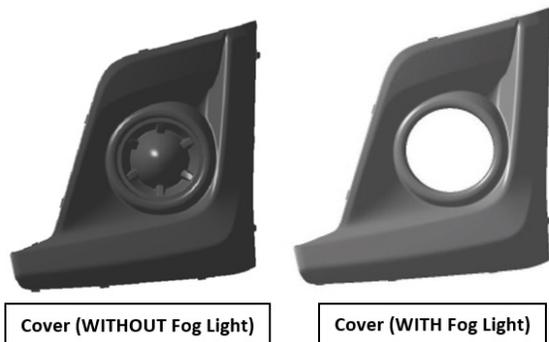
This bulletin announces a design change made to the fog light cover claws to improve their retention. The height of all 5 retaining claws has been increased by .5 mm as shown in the illustration below.

PRODUCTION CHANGE INFORMATION:

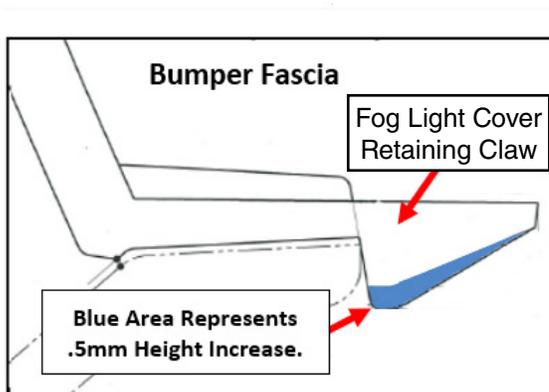
The new covers were incorporated into production starting with VIN **KH390125**.

PART INFORMATION:

Description	Part Number	Note
COVER-FOG LIGHT RH	57731FL062	WITHOUT Fog Light
COVER-FOG LIGHT LH	57731FL072	
COVER-FOG LIGHT RH	57731FL082	WITH Fog Light
COVER-FOG LIGHT LH	57731FL092	



REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.



<p>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</p> <p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p style="text-align: center;">Subaru of America, Inc. is ISO 14001 Compliant</p> <p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>
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SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

The service procedures for Fog Light Cover replacement remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing effective repairs first time, every time.

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty period, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
One or Both Fog Light Covers R&R	A916-711	0.2	XEQ-23

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.