

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2015-19MY WRX

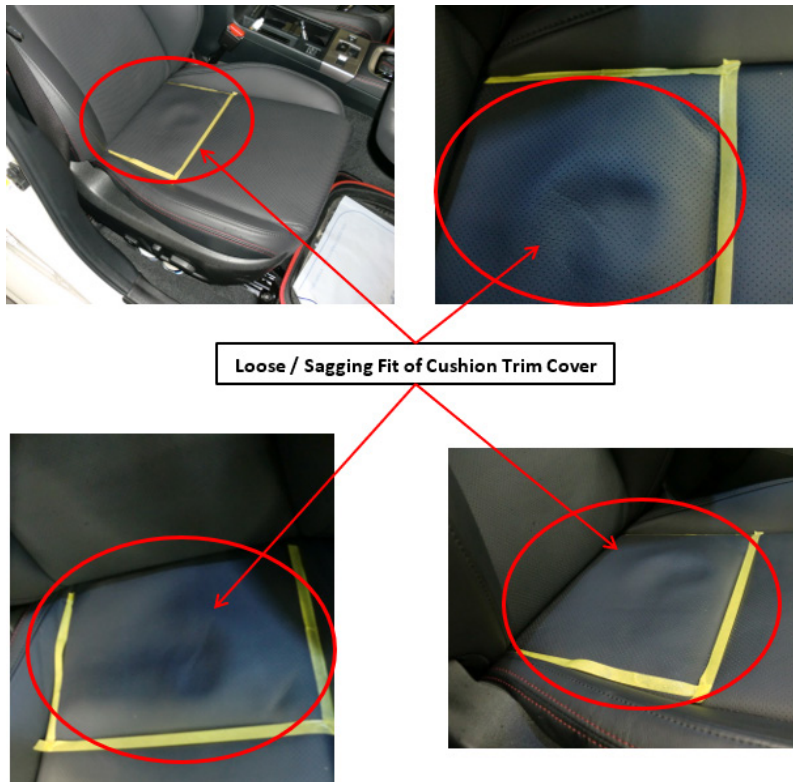
NUMBER: 12-275-19

SUBJECT: Leather Front Seat Cushion Covers- Loose Fit

DATE: 12/09/19

INTRODUCTION:

This bulletin announces a change made to the leather front seat cushion covers to address isolated concerns of a sagging / loose fitting condition after an occupant leaves the seat as shown in the example photos below. A pattern revision was made to increase tension of the cover material and decrease the time it takes for the condition to disappear after an occupant leaves the seat.



PRODUCTION CHANGE INFORMATION:

This bulletin will be updated with the starting VIN for this change when it becomes available.

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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PART INFORMATION:

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

Description	Part Number
COVER-FRONT CUSHION LH	64140VA151VH
	64140VA331VH
COVER-FRONT CUSHION RH	64140VA261VH
	64140VA301VH

SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

The service procedures for seat cover replacement remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time. This includes but is not limited to: important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty period, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
One Front Seat R&R	B913-411	0.2	YAG-03
One Front Seat Cushion Cover R&R	C913-471	0.5	
Both Front Seats R&R	B913-414	0.3	
Both Front Seat Cushion Covers R&R	C913-474	1.0	

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.