

# Special Service Message

NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74650 - Coolant level low warning on Instrument Cluster (IC) after coolant pump renewal - AJ20 engines.

**Models :** E-Pace / X540

**Engineer** Gál Attila

**Name :**

**Last** 05 DEC 2019 09:07:14

**Modified :**

**Category :** Engine

**Symptom :** 402000 Cooling System Concerns

**Content :** **Issue:**

An increased number of Roadside Assist reports received related to coolant level low warning after vehicles previously had a coolant pump replaced.

**Cause:**

Air being trapped during fluid fill after coolant pump renewal.

While driving the vehicle coolant level settles below the MIN mark triggering coolant level low warning on Instrument Cluster (IC).

**Action:**

This SSM is a reminder to highlight the importance to carefully follow each step of TOPIx Workshop Manual (WSM) procedures: 303-03B: Engine Cooling - INGENIUM I4 2.0L Petrol - General Procedures - Cooling Systems Draining, Filling and Bleeding / Vacuum Filling. In order to prevent settling of coolant.

This SSM will be removed after six months.