

Technical product information

Topic	Condensation within the cabin
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
Brand	Bentley
Transaction No.	2057965/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
body -> floor, body reinforcements -> sill	component / consumables -> damaged	left
body -> floor, body reinforcements -> sill	component / consumables -> damaged	right
body -> exterior parts	leaks	
air conditioning -> ventilation, air distribution	functionality	

Vehicle data

New Continental GT/GTC

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S*	2018	E		*	*	*
3S*	2019	E		*	*	*
3S*	2020	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	*	*	*	*	C	000001	074619		

Documents

Document name
master.xml



Customer statement / workshop findings

Condensation evident within the cabin

Technical background

Should condensation be evident within the cabin area check and confirm there are no operating issues/DTC's relating to the HVAC system.

Should no HVAC issues be evident or the HVAC issues has been rectified and condensation is still evident please refer to the Measure section of this TPI

Production change

All VIN's after SCBCG2ZG3LC074619 have the latest specification parts fitted

Measure

1) Remove the right and left hand side undersheets - Rep.Gr 66

2) Referring to Figure 1

- Remove the x3 right hand sill grommets
- Remove the x3 left hand sill grommets

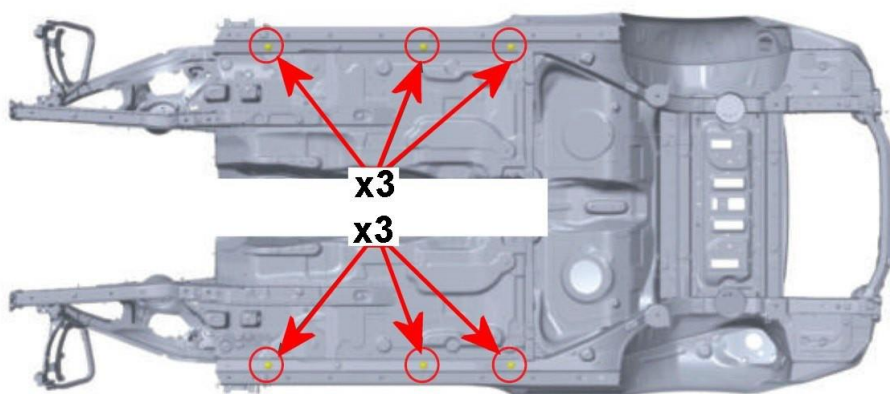


Figure 1

3) Replace the previously removed grommets using the parts listed in Parts information section

Parts information

Description	Part Number	Quantity
Floor grommets	893 803 593	6