

## **Subarunet Announcement**

**To: All Subaru Retailers**

**From: Subaru of America, Inc.**

**Date: December 4, 2019**

### **New STOP SALE/Safety Recall: WUW-08– Ascent, Forester, and Crosstrek Hybrid PCV Valve Recall**

Subaru of America, Inc. (Subaru) is initiating a new safety recall for certain 2019 model year Ascent, Forester, and Crosstrek Hybrid vehicles in which the Positive Crankcase Ventilation (PCV) valve may be defective.

#### ***Description of the Defect and Safety Risk***

The PCV valve may separate and allow engine oil to enter the combustion chamber, resulting in a visible change in appearance and/or the amount of tailpipe exhaust. If driving under this condition continues, separated components from the PCV valve may enter the engine. If this occurs, the vehicle may experience a loss of motive power, increasing the risk of a crash.

#### ***Affected Vehicles***

A total of 51,613 U.S. vehicles will be affected by this recall, as listed below:

Model Year	Carlines	Production Date Range	Affected vehicle count
2019	Ascent	February 22, 2018 – August 31, 2018	18,193
2019	Forester	July 4, 2018 – March 21, 2019	33,383
2019	Crosstrek PHEV	September 11, 2018 – October 8, 2018	37

Not all vehicles in the production ranges listed above are affected by these recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair. The status of this recall will display as “Open – Remedy Not Yet Available” until sufficient parts supply is available to support this recall.

#### ***Service, Parts, and Claim Instructions***

Sufficient remedy parts supply is expected to be available within this month. Once available, parts must be ordered through PRIME. Please refer to ‘Recalls & Campaigns/PRIME Max Quantities’ on subarunet for the orderable quantities.

For detailed service, parts, and claim information, please refer to the WUW-08 Product Campaign Bulletin on STIS. Once available, remedy parts must be ordered through PRIME. Please refer to ‘Recalls & Campaigns/PRIME Max Quantities’ on subarunet for the orderable quantities.

### ***Retailer Responsibility***

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (used, demo & SSLP). In-stock, unsold vehicles may be repaired with existing replacement parts inventory. Those parts should be ordered through normal parts ordering channels. Please refer to the service procedure and claim submission information within the WUW-08 Product Campaign Bulletin.

Additionally, once the PCV valve kits are available, whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

***Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$21,000 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.***

### ***Owner Notification***

Subaru will notify affected vehicle owners by first class mail within 60 days. Owners with a valid email address on file will also be notified by email. Retailers will be advised when the notification is scheduled.