



## Scheduled Maintenance Checklist Update

### All models

### Service Repair Bulletin SRV-SRB-19-045

Date: December 31, 2019  
To: Dealer Principal, General Manager, Service Manager, North American Dealer Network  
From: Richard Kenton, Technical Director  
Eric Bradley, Technical Training and Publications Manager

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Dear Dealers,

As an attachment to this Service Bulletin is the collection of the new Scheduled Maintenance Check Lists describing the list of interventions and operations to be carried out on all Ducati bikes during Scheduled Maintenance (with details for each type of operations of the mileage and/or time intervals).

The main new features are:

- A. Divisions by model family and no longer by engine type
- B. New layout
- C. Updated operations with the relevant deadlines for Mileage 1000 Service and Mileage DESMO Service



#### NOTE

The maintenance plans indicated in these documents are the ones that will be available to Customers through various Ducati's means of communication; we trust that you will cooperate in complying with indicated operations for the various scheduled maintenance service operations.




Please print a copy of these forms, fill them in thoroughly and provide a copy to the End Customer (keep a paper/electronic copy attached to work order).



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The service operations for all Ducati models are the following:

<b>Mileage Service</b> 620mi/1000km	Must be performed upon reaching 620 mi/1000km and always within 6 months from delivery of motorcycle to Customer.
<b>Time Service</b> 	Must be performed the first time after 12 months from the previous service and then every 12 months.
<b>Mileage OIL Service</b> 	Must be performed the first time at 9,300mi/18,000km (or 7500mi/12,000km, depending on the model).
<b>Mileage DESMO Service</b> 	Must be performed the first time at 18,600mi/30,000km (or 15,000mi/24,000km depending on the model).

Division is by model family and no longer by engine type






Please find here below a table showing for each model and Model Year the relevant Check List.

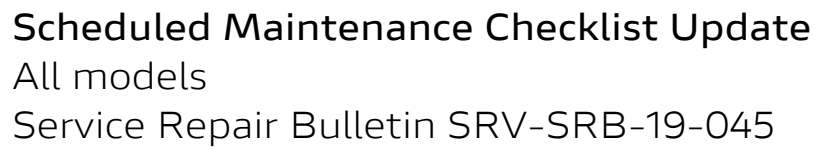
Scheduled Maintenance Check Lists	Models	Model Year
	• Diavel	2011-2014
	• Diavel	2015-2018
	• Diavel 1260	2019 →
	• XDiavel	2016 →
	• Hypermotard 796	2010-2012
	• Hypermotard 1100	2008-2012
	• Hypermotard 821	2013-2015
	• Hypermotard 939	2016-2018
	• Hypermotard 950	2019 →
	• Monster 696	2008-2014
	• Monster 795	2012-2015
	• Monster 796	2011-2015
	• Monster 797	2017 →
	• Monster 1100	2009-2013
	• Monster 821	2015 →
	• Monster 1200	2014 →



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Scheduled Maintenance Check Lists	Models	Model Year
	• Multistrada 950	2017 →
	• Multistrada 1100	2007-2009
	• Multistrada 1200	2010-2014
	• Multistrada 1200 DVT	2015-2017
	• Multistrada 1260 DVT	2018 →
	• Scrambler Sixty2	2016 →
	• Scrambler 800	2015 →
	• Scrambler 1100	2018 →
	• 848	2008-2013
	• 1098	2007-2009
	• 1198	2009-2011
	• 899 Panigale	2014-2015
	• 959 Panigale	2016-2019
	• 1199 Panigale	2012-2014
	• 1299 Panigale	2015-2018
	• Panigale V2	2020 →
	• Panigale V4	2019 →
	• Streetfighter 848	2012-2015
	• Streetfighter 1098	2010-2013
	• Streetfighter V4	2020 →
	• SuperSport 939	2017



The first block shows at the top on the right an icon with the model family and at the bottom a series of mandatory fields to fill in:

- Customer Name
- Model
- Plate number
- Frame number (VIN)
- Registration date
- Mileage
- Current date
- Work Order Number
- Service type

The second block shows the list of all the maintenance operations included with the relative mileage and time intervals (Mileage 1000 Service, Time Service , Mileage OIL Service , Mileage DESMO Service ); the items "performed" / "replaced" have also been inserted depending on whether the operation has only been carried out and/or a component has also been replaced.

Ducati North America  
www.ducati.com












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The third block indicates:

- A list of the different service coupons (Mileage 1000 Service, Time Service , Mileage OIL Service , Mileage DESMO Service ) with the relevant deadlines depending on the models
- A space dedicated to the signature of the technician who carried out the service at the bottom on the left
- The Document edition (month/year) at the bottom on the right

<small>* The Mileage 1000 Service must be performed after the first 1,000km/600 mi. The Mileage Service OIL  must be performed every 12,000 km/7,500 mi for the model versions 848/1098/1198/899 Panigale/959 Panigale/1199 Panigale/1299 Panigale/Panigale V2/Panigale V4. The Mileage Service DESMO  must be performed every 24,000 km/15,000 mi for the model versions 848/1098/1198/899 Panigale/959 Panigale/1199 Panigale/1299 Panigale/Panigale V2/Panigale V4. The Time Service  must be performed every 12 months. NOTE: For the models 848, 1098 and 1198, in case of Mileage Service DESMO , it is necessary to perform also a Mileage Service OIL .</small>	
Thank you! Your Ducati Technician: 	Ed.12/2019

### Updated operations with the relevant deadlines for Mileage 1000 Service and Mileage DESMO Service.

As a result of the continuous quality tests on the product and with the approval of the R&D department, the deadlines of some operations included in the Scheduled Maintenance Check Lists have been modified, in particular:

- for all model families, the following operations have been removed from the **Mileage 1000 Service**:
  - **Cleaning of the engine oil intake filter (ONLY for Testastretta DVT, Testastretta 11° 1200, Desmodue 400cc-800cc engines)**
  - Check brake disc and pad wear. Change if necessary
  - Check front and rear brake caliper screw tightening
  - Check of tightening of phonic wheel and front and rear brake disc screws
  - Check front and rear wheel nut tightening
  - Check frame-to-engine, frame-to-swinging arm and frame-to-rear shock absorber fasteners tightening
  - Check steering tube bearings
  - Check wheel hub bearings



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- B. At the **Mileage DESMO Service** [REDACTED] the “Cleaning/Replacing engine oil intake filter assembly” operation has been removed ONLY for Testastretta 11 ° 821cc-937cc, Desmodue 1100cc, Superquadro and Desmosedici Stradale engines.
- C. For all model families, the “Coolant Change” operation, where present, must be performed at the Mileage DESMO Service [REDACTED] instead of 45,000km/27,000mi (or 48,000km/30,000mi depending on the models); the time deadline continues to be every 48 months.
- D. As indicated in the SRV-SRB-19-046 “Final drive chain maintenance precautions” bulletin, statistically the average service life of a final drive chain is approximately 20,000km/12,000mi, if periodically maintained in accordance with the relevant precautions specified.

The new Scheduled Maintenance Check List, includes a note that states that “**We recommend replacing the final drive chain kit at maximum 20,000km/12,000mi**” where the operation “Check chain, rear sprocket and sprocket wear and check final drive chain tension, lubrication and stretch” is described.



### NOTE

The new **Transparent Maintenance Poster (Ed.2020)** is currently being updated and will be available by February 2020.

As a result of the above mentioned changes, the time required to carry out the **Mileage 1000 Service** and the **Mileage DESMO Service** [REDACTED] for all models will be updated accordingly.

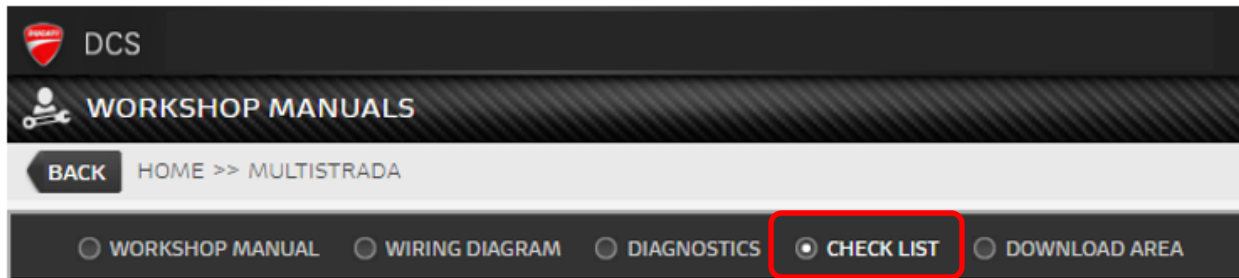


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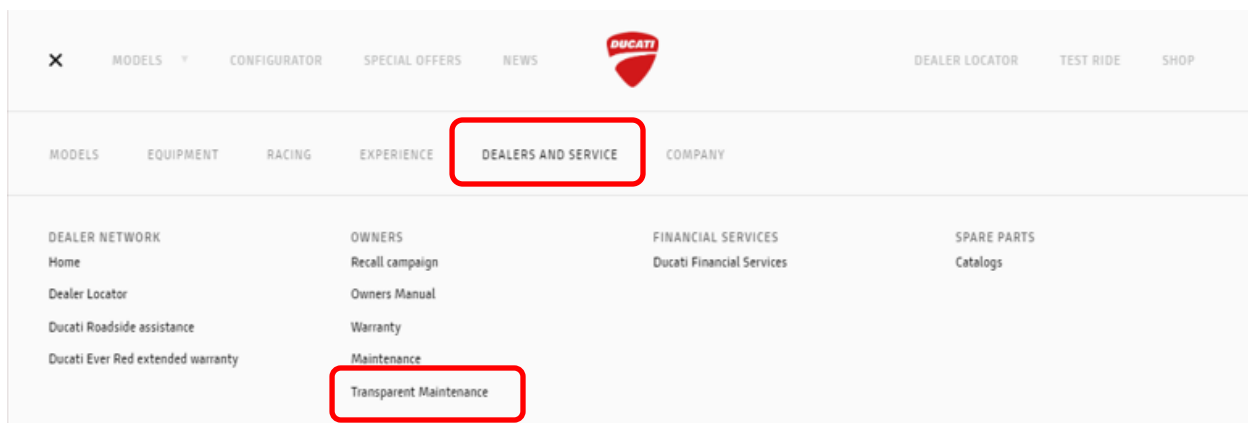
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You may download the new updated Scheduled Maintenance Check Lists for all Ducati models:

- In the “Check List” section of the Workshop Manuals 2.0 on the DCS



- Or on the Ducati.com website in the “Services and Maintenance” → “Transparent Maintenance” section



For questions about this Service Bulletin,  
please contact your Service Area Manager.