



210 Inverness Center Parkway
Birmingham, AL 35242

Telephone: 205-991-7733
Facsimile: 205-991-9993
www.altec.com

October 31, 2019

Dear Altec Owner,

Altec Industries, Inc. has developed a product improvement which relates to certain Ford F750 chip dump bodies built from 2016 through 2018.

Refer to SIL 735 for items covered under the warranty policy. Altec will supply necessary parts to correct this condition.

In order to determine if your unit is affected by SIL 735, compare the serial number of your unit with the list of affected units as described on the SIL. The product improvement can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

We regret this inconvenience; however, we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Altec Industries, Inc.
Mt. Airy Operations
Mt. Airy, NC

SIL 735

Service Information Letter

October 31, 2019

Units Affected: Certain Ford F750 Chassis used for Chipper Body Installation
(see attached list)

Brake Fluid Inspection

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

Altec discovered that during the installation of the Altec components the chassis brake system may have had brake fluid added that can be incompatible with the original equipment manufacturer type fluid. The addition of a different brake fluid should not affect the braking ability of the chassis. However, mixing two types of brake fluid together is not recommended by Ford.

Altec recommends that each affected unit have the brake fluid tested for contamination of two types of brake fluid. Customers can order Brake Fluid Analysis Kit, part number 990956561, to begin the analysis process. The customer will draw a brake fluid sample and ship the sample to a laboratory for the analysis in a prepaid envelope. The results of the analysis will be returned to Altec to be communicated to the customer for further action, if needed.

This repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. Altec will perform the repair for free at an Altec facility. If the customer, or the customer's warranty provider performs the repair, a warranty claim must be submitted to be reimbursed for the cost of the parts. There is no warranty reimbursement for the inspection labor. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.