

Important Information about Warranty Credit Stop 2019

Version 1

We would like to share further information with you regarding the **vehicle registration during the end of year Warranty Credit Stop**.

Please be advised, during the end of year credit stop that campaign claims will not be credited but will be put in a frozen status until January when credits resume. Due to the frozen status the campaigns will still show open in PCSS and PVMS which would normally cause the vehicle to be blocked from delivery in PVMS.

This will not be the case during the credit stop as long as the campaign claim is in the frozen "FRZ" status in the WWS cockpit. The **auto-submit Job**, that sets the Status FRZ, runs 3 times per business day at **10 am, 4 pm and 10 pm (CET)**. This status can be confirmed by your Warranty Administrator. Once the campaign claim is the frozen status the vehicle can be delivered as normal.

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