

# WKL4 Stop Delivery - Porsche Connect Services

Version 3

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## Important Update 12/20/2019

Effective immediately, we have lifted the “stop delivery” on the initial Taycan unit(s) already released to “CARB-State” dealers. Dealers in these 11 states may now deliver one of their initial two Taycans, maintaining the other as a demonstrator as referenced in Klaus Zellmer’s letter.

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English (US)





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### Stop Delivery

~~Vehicles must not be delivered until such a time as the required remedial measure has been communicated and carried out or the Stop Delivery has been removed.~~

~~Therefore, please adhere to following Stop Delivery, immediately.~~

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### Overview

There is a possibility that Porsche Connect services do not work as specified on the affected vehicles. Further instructions for solving these issues will be provided at a later point of time.

<b>Model type</b>	Taycan (Y1A)
<b>Model year</b>	2020
<b>Number of affected vehicles</b>	304

### Vehicle usage

The aforementioned Connect limitation does not influence the driving experience of these vehicles. The vehicles may be still be PDI'd, test driven, and otherwise utilized as a demonstrator for interested customers and prospects.

Until this situation is resolved, affected vehicles may not be RDR'd or registered as demonstrators.

As an additional note, unrelated to this campaign and as communicated during Sales Training, please do not add these launch Taycan vehicles to your internal Porsche ID demo account for Porsche Connect Services. There is a software bug which is not allowing software licenses to transfer from one Porsche ID to another. A fix for this issue is currently in the works.

### Remedial measures

Will be communicated to a later point of time. Please follow this space for further updates as they become available.

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