



Technical Service Bulletin

91 MIB2 High: Navigation initialization stuck at 77%

91 19 24 2058160/1 December 20, 2019.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7	2015 - 2016	All	MIB2 High

Condition

Customer states:

- The navigation system initializes up to 77% and freezes there (Figure 1).



Figure 1. Navigation system is frozen at 77%.

Technical Background

A software bug causes the initialization to freeze.



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Production Solution

New software for the infotainment system addressed the condition.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2047576: *91 MIB2 High Software Update Instructions (PR Code 7UG)*.
2. Update the Infotainment System using the SVM action code as listed in the table below, if necessary:

Model	Step	New Software Version	Update Medium Part Number	SVM Code Input
A6/A7	1	K0541	4M0906961DB	MHIUS0541
A6/A7	2	S0541	4M0906961DK	91U7C027



Note:

Both updates (Steps 1 and 2 in the update table) have to be performed in sequential order. Mixing up the update order can render the main unit inoperable.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9196		
Damage Code:	0039		
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 125 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU



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	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2058160/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Model	SD Card	Quantity
A6/A7	4M0906961DB	01 (Shop tool)
A6/A7	4M0906961DK	01 (Shop tool)

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2047576: *91 MIB2 High Software Update Instructions (PR Code 7UG)*.

All part and service references provided in this TSB (2058160) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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