



GROUP
Climate

MODEL
**2016-2019MY
Optima (JFa)**

NUMBER
PS638

DATE
December 2019



TECHNICAL OPERATIONS

SUBJECT: HVAC TEMPERATURE BLEND DOOR INOPERATIVE,
TICKING AND/OR MAKING A POPPING NOISE

This Pitstop provides information regarding an inoperative, or clicking and popping noise concern from the heater box blend door. This occurs when operating the climate control temperature on some 2016 ~ 2019MY Optima (JFa) vehicles produced prior to January 4, 2018, which may exhibit "no temperature change" due to a sticking HVAC blend door(s) caused by a black tar-like substance within the Heater and Evaporator Assembly. If such substance is found, the Heater and Evaporator Assembly will need to be replaced. Refer to the two (2) sample images shown below:



Heater and Evaporator Assembly (JFa)



1. Black substance shown



2. Black substance shown