

Service Update

N192273400 Positive Crankcase Ventilation Tube Loose



Release Date: November 2019

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Silverado LD	2020	2020		
GMC	Sierra LD				

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2020 model year Chevrolet Silverado LD and GMC Sierra LD vehicles may have a condition in which the right-hand side, positive crankcase ventilation (PCV) tube may not be fully seated (loose), allowing unrestricted blow-by gases to release to the atmosphere. Customers may experience a whistling sound, or there may be an audible air leak. Disconnection of this line is monitored through the fuel trim diagnostics, and in a worst-case scenario, the customer may experience a check engine light with DTC codes P0171 and/or P0174.
Correction	Dealers are to inspect and ensure the PCV tube to the right-hand rocker is fully seated and secure.

Parts

No parts are required for this repair.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9104768	Inspect/Attach PCV Valve Tube	0.2	ZFAT	N/A

Service Procedure

1. Open the hood and install fender covers.



2. Locate the PCV connectors (2) as shown above on the PCV Tube.

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3. Gently pull the PCV Tube and ensure the connector is fully seated at the location as shown.



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4. Gently pull the PCV Tube and ensure the connector is fully seated at the location as shown.



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5. If either connector is not fully seated, push the connector until the clip is in the correct position and fully seated.
6. Remove fender covers and close hood.

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Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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Date: November 1, 2019

Subject: N192273400 - Service Update
Positive Crankcase Ventilation Hose Loose

Models: 2020 Chevrolet Silverado LD
2020 GMC Sierra LD

To: All General Motors Dealers

General Motors is releasing Service Update N192273400 today. The total number of U.S. vehicles involved is approximately 699. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated November 1, 2019. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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