

Dash Center Vent Damaged/Broken

Topic number	LI83.10-N-067607
Version	2
Function group	83.10 Ventilation
Date	11-18-2019
Validity	Metris 447.603/.703 Sprinter 906.xxx Sprinter 907.xxx
Reason for change	Model Validity Updated
Reason for block	

Complaint:

Customer complains the center vents on the dash board have broken fins/control knobs.

Attachments	
File	Description
Center Vent Damage.JPG	Center Vent Damage
Center Vent Damage 2.JPG	Center Vent Damage 2

Cause:

Center air vent with broken fins and knob controls are a result of improper operation, abuse, or incidental damage.

Remedy:

Replacement of the air vent.

Note: Replacement parts and labor are not covered under warranty. Please refer the customer to the owners manual section "Adjusting the air vents" for coaching.

Symptoms
Body / Air conditioning / Heater / Center air vent does not close

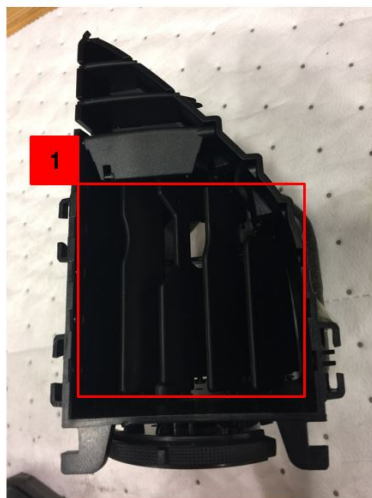
Validity		
Vehicle	Engine	Transmission
Sprinter 907	*	*
Sprinter III	*	*
Vito/Metris 447 - 447.603	*	*
Vito/Metris 447 - 447.703	*	*

Attachments

XENTRY TIPS

Center Vent Damage.
JPG:

(1) Parts missing / (2) adjustment knob not attached



Center Vent Damage 2.
JPG:

(3) Scratches caused by loose parts

