

## All MY18/19 AMG Vehicles Equipped with STAR2.3: Engine May Not Automatically Restart

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Topic number	LI07.61-P-070559
Version	1
Function group	07.61 ME fuel injection/ ignition system
Date	11-15-2019
Validity	All MY18/19 AMG Vehicles with STAR2.3 Architecture
Reason for change	
Reason for block	

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### Complaint:

In ECO-stop/start mode, the engine may not automatically restart after shutting down at a complete stop. In such instances the engine requires another cycle of the ignition switch.

### Cause:

Individualized examination to include further information and analysis is needed. Complaint condition could be due to a variety of causes.

### Remedy:

Generate a PTSS case and escalate it immediately.

Symptoms
Power generation / Engine management / Starter motor / Function / Does not engage
Power generation / Engine management / Engine running / Stalls/goes out
Power generation / Engine management / Engine running / Cuts out intermittently
Power generation / Engine management / Engine start/stop / Does not start
Power generation / Engine management / Engine performance / No/poor output
Power generation / Engine management / Engine start/stop / No automatic engine start