



<b>Subject:</b>  <b>CONNECTED VEHICLE MAINTENANCE MODE</b>	<b>Service Alert No.:</b> SA-056/19
	<b>Last Issued:</b> 12/17/2019

## APPLICABLE MODEL(S)/VINS

2020 CX-30 (except unsold dealer inventory)

## DESCRIPTION

When performing any service or repair on a customer's 2020 CX-30, use MDARS to switch to Restricted Transmitting Mode.

Restricted Transmitting Mode:

- Restricts MyMazda App remote functions.
- Prevents error messages being sent to the customer during vehicle service or repair.

**NOTE:** Cancel Restricted Transmitting Mode after completing vehicle service or repair.

## REPAIR PROCEDURE

### Switching to Restricted Transmitting Mode

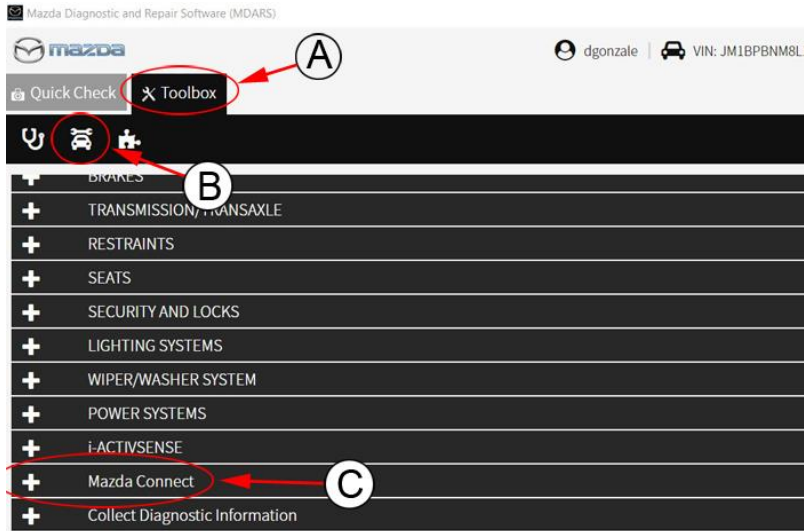
**NOTE:** If MDARS is not available, do one of the following after informing the Service Advisor to let the customer know that they might receive various notifications during the vehicle service or repair.

- Leave the key transmitter inside the vehicle
- Open the hood
- Open any door
- Open the trunk

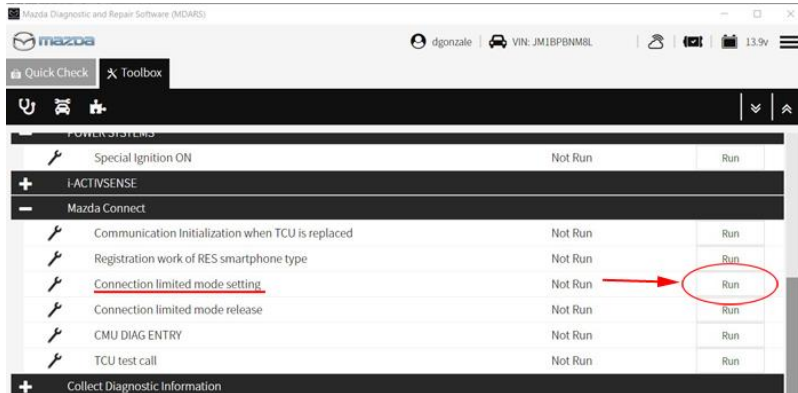
1. Connect the M-MDS to the DLC-2.
2. Switch the ignition ON (engine off or on).
3. Perform vehicle identification.

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4. Select Toolbox (A) - Repair (B) - Mazda Connect (C)

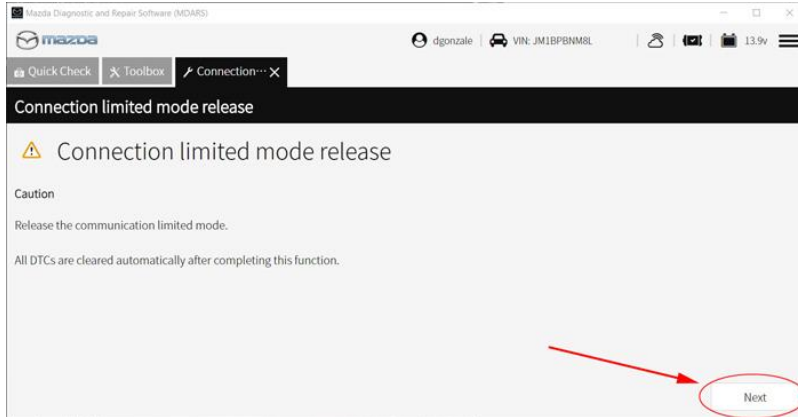


5. Select Connection limited mode setting "RUN"

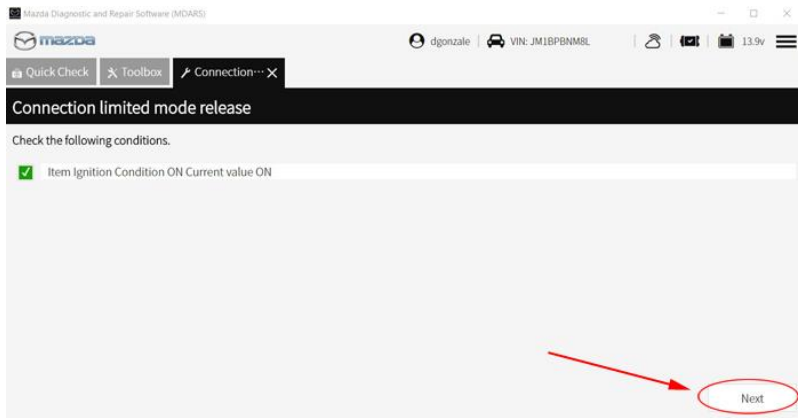


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6. Read the CAUTION, then select "Next".

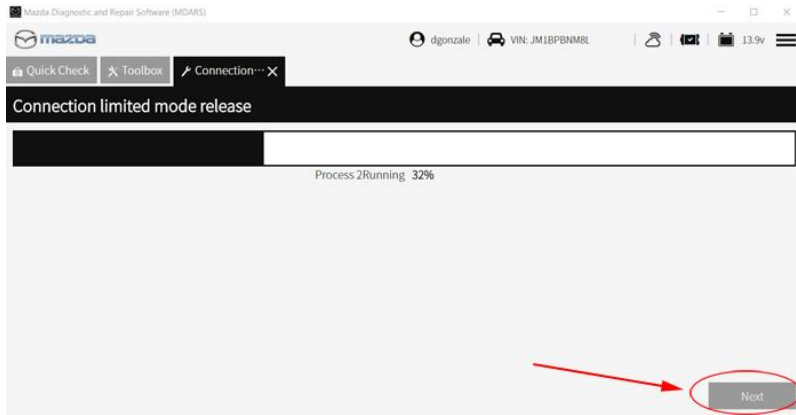


7. Confirm Key ON, then select "Next".

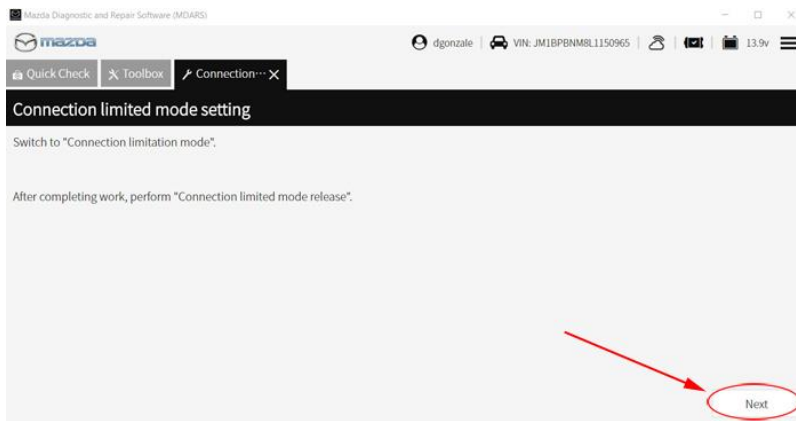


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8. Select "Next" after the process has completed.

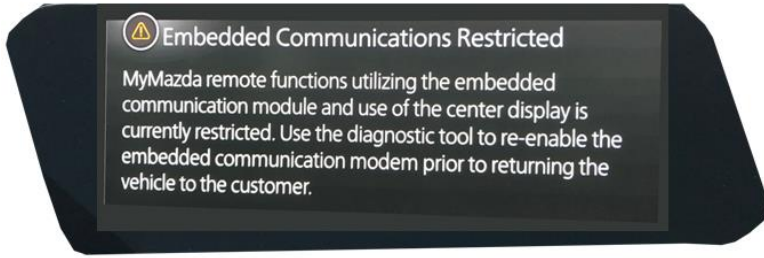


9. Select "Next"



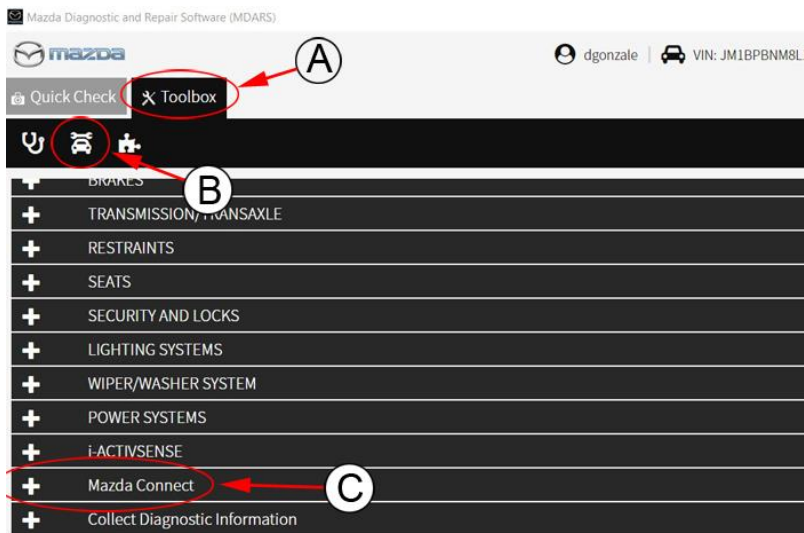
10. The MAZDA CONNECT center display will switch to Restricted Transmitting Mode. **NOTE:** Ignition key OFF - ON will not cancel Restricted Transmitting Mode.

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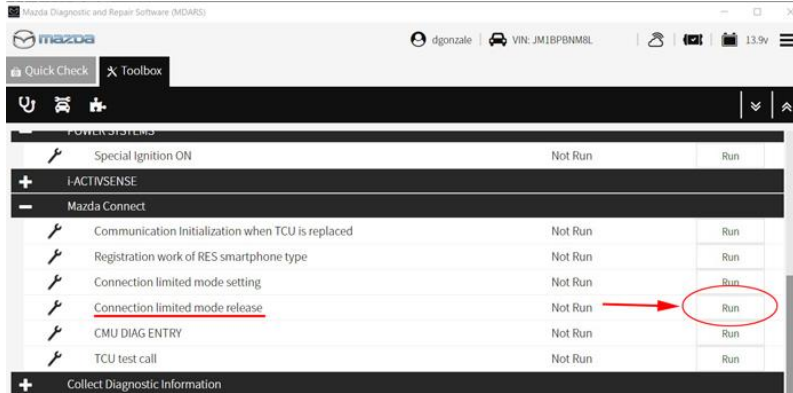
### Canceling Restricted Transmitting Mode

1. Select Toolbox (A) - Repair (B) - Mazda Connect (C)



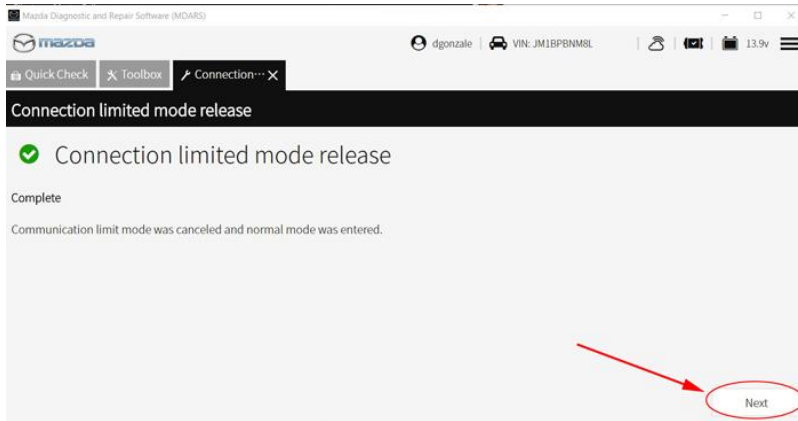
2. Select Connection limited mode release "RUN"

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3. Select "Next"



4. The MAZDA CONNECT center display will switch to normal view.



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