Mazda North American Operations Irvine, CA 92618-2922



## Subject:

DTC U2050:55 STORED AFTER BCM SOFTWARE UPDATE

Service Alert No.: SA-055/19

Last Issued: 12/10/2019

## **APPLICABLE MODEL(S)/VINS**

2019 Mazda3

# DESCRIPTION

Some vehicles may store DTC U2050:55 (Activation of remote control not implemented) after a BCM software update.

Follow the repair procedure when this issue occurs.

# **REPAIR PROCEDURE**

1. Are there any warning lights and/or warning messages?

- Yes Go to next step.
- No Ignore the DTC.

2. Connect MDARS.



### Page 1 of 3

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3. Verify if the Telematics Control Unit (TCU) is at the latest software level. Is the TCU at the latest software level?

- Yes Go to step 4.
- No Update TCU software, then go to step 4.

4. Select the following:

- A. Toolbox
- B. Repair icon
- C. MAZDA CONNECT
- D. RES smartphone type registration work
- E. RUN.



Page 2 of 3

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5. Follow the on-screen instructions.

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6. Select Quick Check (A), then start the engine and select the DTC Clear icon (B). **CAUTION:** 

- If the engine is not started, DTC P2610 is stored and cannot be erased.
- If DTC U2050:55 is stored, ignore it. A TSB is pending.



#### Page 3 of 3

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