Service Alert

Mazda North American Operations Irvine, CA 92618-2922



Subject:

GUIDE LINES AND PHOTOS TO DETERMINE IF FLUID/OIL SEEPAGE
OR LEAK IS SEVERE ENOUGH TO REQUIRE WARRANTY REPAIR
OR TO CLEAN AND MONITOR

Service Alert No.: SA-053/19

Last Issued: 12/05/2019

APPLICABLE MODEL(S)/VINS

2012-2020 Mazda3	2016-2020 CX-3	2012-2020 CX-9	2020 CX-30
2012-2020 Mazda6	2013-2020 CX-5	2012-2020 MX-5	

DESCRIPTION

Some customer's might state that they notice fluid or oil leaking/dripping on the ground when the vehicle is parked. For this concern, inspect the vehicle for any trace of a fluid or oil leak and use the following examples as a guide to determine if it is severe enough to require a repair, or just to clean the area and monitor it at the next service.

Examples of residue or seepage that may not be considered a leak and that may not require repair based on splash shield inspection.



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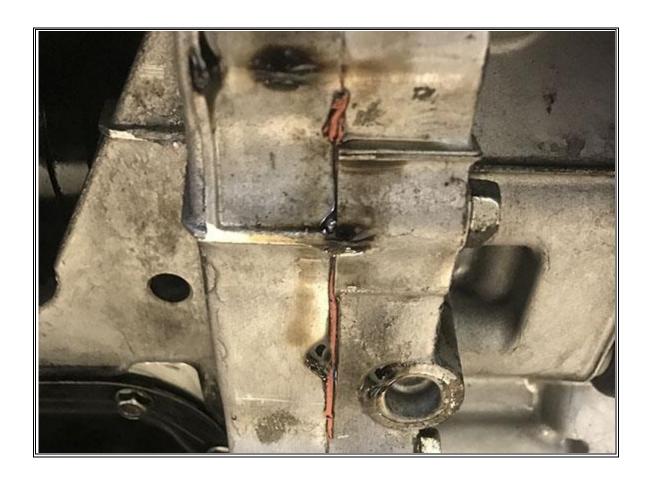
Examples of a leak that may require repair based on splash shield inspection or if the customer states there is a fluid/oil leak on the ground.



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Inspect the splash shield for fluid to determine if a repair is needed.

- If there are a few drips or the fluid residue has dried up, no repair is needed. Clean up the area and monitor the condition at the next service.
- If the fluid residue is wet, drip tracking along the surface or dripping on the ground, a repair is needed.

If a few drips are present or none at all, no repair is needed.

If the residue is dried up and nothing is wet, no repair is needed.





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