

PARTS CIRCULAR

Attention: Parts Manager
Inventory

December 12th, 2019

Special Notice SM 120-2019:

- 8W0-853-931-A -GRU (Stone Guard)
- 8W0-853-932-A -GRU

In order to promptly receive your credit and to improve the level of parts that reach your customers: Please return your inventory of the above-listed material numbers to your facing PDC, no later than 1/9/2020.

Return all parts prior to generation 022s. Example of part to return is below.



Your cooperation in using the following claims procedures is appreciated:

1. File a separate "Claim with Return" selecting "Dir Sup. Req. Return" under item type, completing your dealer comments with the Special Notice Number and Parts Circular number referenced above
2. Review Parts On Command the following day for the Delivery List document; contact your facing PDC with any problems or delays
3. Enter your 4000XXXXX delivery document number on a YELLOW DEPOT REQUEST RETURN label
4. Adhere the YELLOW DEPOT REQUEST RETURN label to the package(s) containing the returned parts
5. Include one copy of the Delivery Document with the returned part(s).

Items returned after the above-mentioned date WILL NOT be accepted on any type of return/buyback.

Please re-order required new materials using the **same part number**.