



SIB 65 26 17

2019-11-01

NBT EVO CHANGES BETWEEN SELECTIONS BY ITSELF WITHOUT DRIVER INPUT- GHOST BEHAVIOR

This Service Information Bulletin (Revision 3) replaces SI B65 26 17 **dated February 2019**.

What's New (Specific text highlighted):

- Procedure
- Warranty

MODEL

F22 (2 Series Coupe)	F23 (2 Series Convertible)	F30 (3 Series Sedan)	F31 (3 Series Sports Wagon)
F32 (4 Series Coupe)	F33 (4 Series Convertible)	F34 (3 Series Gran Turismo)	F36 (4 Series Gran Coupe)
F80 (M3 Sedan)	F82 (M4 Coupe)	F83 (M4 Convertible)	F87 (M2 Coupe)

Vehicles equipped with Navigation Professional (SA 609) produced from July 1 thru November 15, 2017.

SITUATION

The Central Information Display (CID) changes between selections ("ghost behavior") and sounds an audio tone without the CID Screen being touched.

The audio tone is the same one that sounds when you touch the CID with your finger to make a 'touch' selection.

CAUSE

Faulty Central Information Display.

CORRECTION

Replace the Central Information Display.

PROCEDURE

For conditions that are similar to the situation described:

1. Perform diagnosis with the latest version of ISTA and work through the corresponding test module. Complete any required repairs.
2. If CID continues ghost behavior, replace the Central Information Display.

PARTS INFORMATION

Part Number	Description	Quantity
Refer to ETK	Central Information Display	1

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

Defect Code:	6552001800	OBM/CD/central information display (CID), front (including trim) incorrect/incomplete display
Labor Operation	Description	Labor Allowance
00 00 006	Performing vehicle test (with vehicle diagnosis system –	Refer to AIR

Copyright ©2019 BMW of North America, Inc.

	checking faults) (Main work)	
Or:		
00 00 556	Performing vehicle test (with vehicle diagnosis system – checking faults) (Plus work)	Refer to AIR
And:		
61 21 528	Connect an approved battery charger/power supply (indicated in AIR as Charging battery)	Refer to AIR
And, as necessary:		
61 00 006	Performing vehicle diagnosis – test module	Work time (WT)
And:		
65 50 558	Replacing Central Information display	Refer to AIR

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments section.

And, additionally for the:

e-Vehicle-

Labor Operation	Description	Labor Allowance
61 25 910	Recharging high-voltage battery unit (to high voltage charging socket)	Refer to AIR

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

Other Repairs

If other eligible and covered work is performed as a result of performing the ISTA diagnostics and related test plans, claim this work with the applicable defect code and the labor operations that are listed in AIR (including diagnosis with separate punch times).