



SIB 51 36 19

2019-11-20

GROANING OR RATTLING NOISE COMING FROM FRONT OF TRUNK AREA

## MODEL

E-Series	Model Description	Production Date
G20	3 Series Sedan	Up to June 25, 2019

## SITUATION

A groaning or rattling noise can be heard coming from the rear window acoustic seal area, where the seal meets the trunk lid. The noise can be heard while driving on rough roads, especially when the trunk space has been expanded by lowering the rear seat backrests.

The affected seal runs along the bottom of the rear glass as indicated below.



## CAUSE

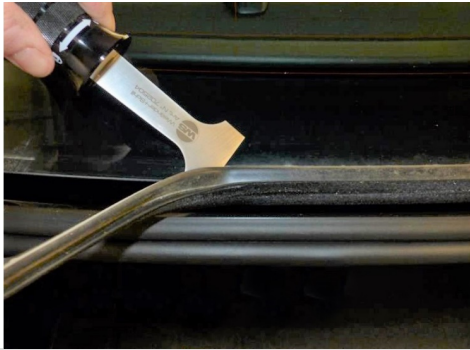
The trunk lid rubs against the seal and causes a noise when there is any movement.

## CORRECTION

Remove the seal and discard. No replacement seal of any type is needed.

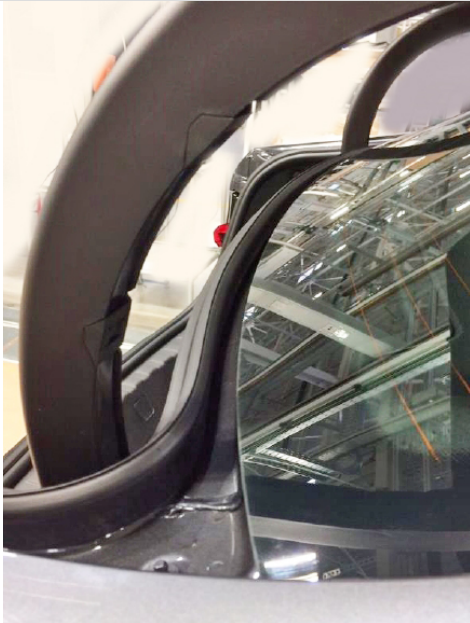
## PROCEDURE

1. Gently pry the seal away from the glass.
  - Be careful not to gouge, chip or otherwise damage the rear glass



- Discard the seal

**Note: Later production vehicles do not have this seal installed, because the rear window bottom edge is sufficiently sealed.**



2. Remove any adhesive residue with cleaning agent R1 (83 19 2 211 217) or a suitable alternative.

The picture shows the seal completely removed.

**PARTS INFORMATION**

Part Number:	Description:	Quantity:
83 19 2 211 217	R1 Cleaning Agent (100 ml)	As needed

**WARRANTY INFORMATION**

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	5171034100	Trunk lid seal poorly adjusted
<b>Labor Operation</b>	<b>Description</b>	<b>Labor Allowance</b>
51 00 001	Remove seal and clean area (Main work)	4 FRU
Or:		
51 00 001	Remove seal and clean area (Plus work)	2 FRU

And, as needed:

**Sublet – Bulk Materials (RO and Claim Comments Required):**

<b>Sublet Code 4</b>	Up to \$3.00	Reimbursement for the repair-related bulk materials
----------------------	--------------	---

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.