

# Audio Head Unit Software Update (Panasonic)

**Service Category** Audio/Visual/Telematics

**Section** Navigation/Multi Info Display

**Market** USA

Toyota Supports  
 ASE Certification 

## Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2020	4Runner, Camry, Camry HV, Sequoia, Tacoma, Tundra	

## Introduction

Some 2020 model year vehicles equipped with Audio Plus (version 1021) or Premium Audio (version 1021) or earlier may exhibit one or more of the following conditions:

- Barge in function defaulted to "OFF"
- Limited phone book grammar
- Difficult Hand Free operation
- Abnormal Electronic Owner's Manual operation
- Music doesn't automatically resume when using Android Auto
- Cover art isn't displayed
- Vehicle position isn't sent to Destination Assist server
- System inoperative after using the return button when using voice recognition

A software update is now available to address these conditions. Follow the Software Update Procedure in this bulletin to update the software.

## Audio Head Unit Software Update (Panasonic)

### Warranty Information

OP CODE	DESCRIPTION	TIME	MODEL	OFF	T1	T2
EL1920	Software Update	0.3	4Runner	86140-35320	87	74
				86140-35330		
				86140-35370		
				86140-35360		
				86140-35380		
				86140-35430		
				86840-35010		
			Camry, Camry HV	86140-06C30		
				86140-06C40		
				86140-06C70		
				86140-06C90		
				86140-06D00		
				86140-06790		
				86140-06C20		
			Sequoia	86840-0E080		
				86140-0C170		
				86140-0C270		
				86140-0C300		
			Tacoma	86840-0E080		
				86140-0C390		
Tundra	86140-0C420					
	86840-0E080					

#### APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

## Audio Head Unit Software Update (Panasonic)

### Software Update Information

MODEL	HEAD UNIT		SOFTWARE UPDATE FILE
4Runner	Audio Plus	DCU	<a href="#">17TDT1NA-DA30_0003.kwi</a>
	Premium Audio	MEU	<a href="#">17TDT2NA-DA30_0003.kwi</a>
Camry, Camry HV	Audio Plus	DCU	<a href="#">17TMT2NA-DA50_0003.kwi</a>
	Premium Audio	MEU	<a href="#">17TDT1NA-DA30_0003.kwi</a>
Sequoia	Audio Plus	DCU	<a href="#">17TDT2NA-DA30_0003.kwi</a>
	Premium Audio	MEU	<a href="#">17TMT2NA-DA50_0003.kwi</a>
Tacoma	Premium Audio	MEU	<a href="#">17TDT1NA-DA30_0003.kwi</a>
Tundra	Premium Audio	DCU	<a href="#">17TMT2NA-DA50_0003.kwi</a>
		MEU	<a href="#">17TDT2NA-DA30_0003.kwi</a>

#### MULTIMEDIA SOFTWARE FILE DOWNLOAD

The Multimedia software update file(s) may be downloaded directly from this Service Bulletin by clicking on the applicable file name(s) in the table above. Once downloaded, the file(s) may be copied directly to a blank USB flash drive.

For Premium Audio, be sure to copy both the DCU and the MEU files to the USB flash drive.

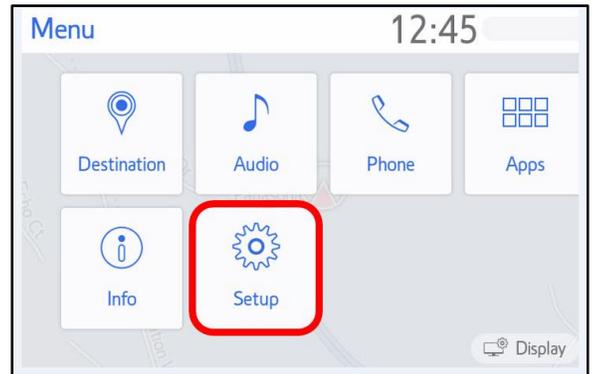
For USB flash drive requirements and download instructions, refer to *TIS – Diagnostics – Reprogramming – Reference Documents – [Multimedia Software Download Instructions](#)*.

## Audio Head Unit Software Update (Panasonic)

### Software Update Procedure

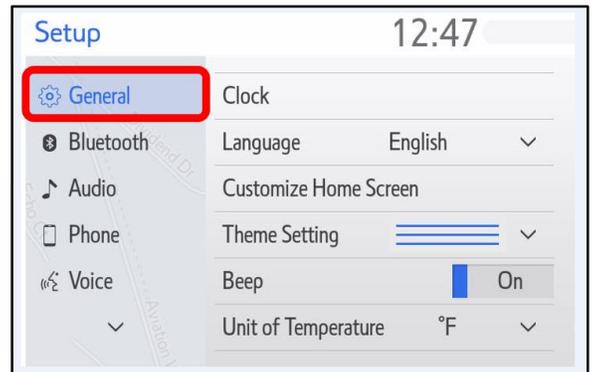
1. Turn ON the ignition.
2. Press the Menu button on the radio faceplate, then select Setup.

**Figure 1.**



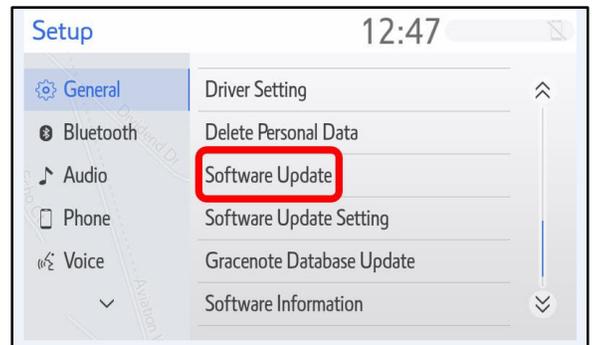
3. Select General on the Setup screen.

**Figure 2.**



4. Scroll down and select Software Update.

**Figure 3.**

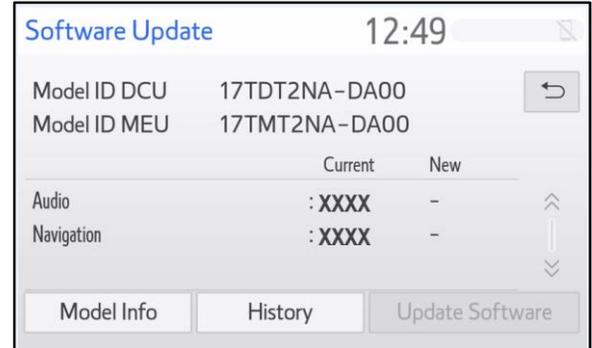


## Audio Head Unit Software Update (Panasonic)

### Software Update Procedure (continued)

- Verify that the software version is the same or earlier as indicated in the Introduction.

**Figure 4.**



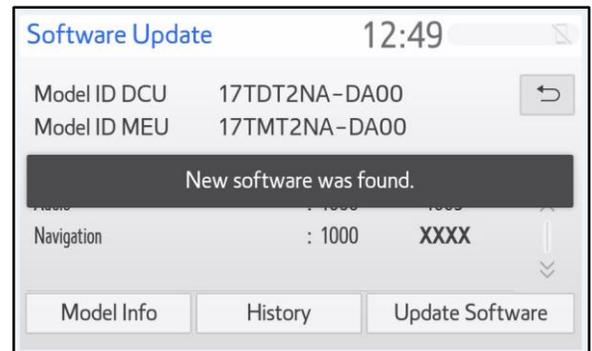
- If the software needs to be updated, download the software from the Software Update Information section onto an empty USB flash drive.

**NOTE**

If the vehicle is turned OFF, repeat steps 1 – 4 to re-enter the Software Update screen.

- Insert the prepared USB flash drive into the vehicle's USB data port.

**Figure 5.**



- Verify that the NEW software is up to date on the Software Update screen.

**Table 1. Software Version Information**

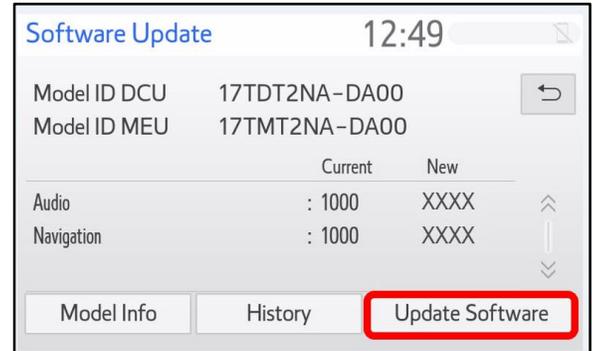
TYPE	AUDIO PLUS		PREMIUM AUDIO	
	CURRENT VERSION	NEW VERSION	CURRENT VERSION	NEW VERSION
Audio	1021 1007	1035	1021 1007	1035
Navigation	–	–	1006	1030

## Audio Head Unit Software Update (Panasonic)

### Software Update Procedure (continued)

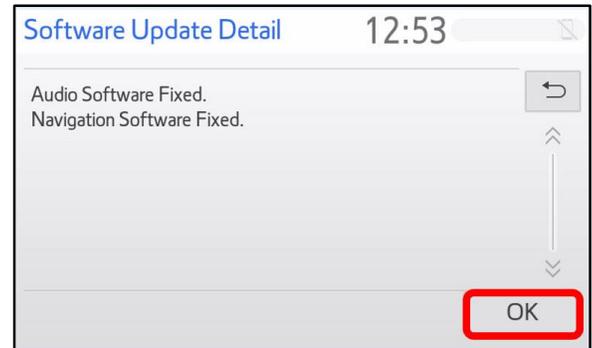
9. Press the Update Software button in the lower right-hand corner.

**Figure 6.**



10. Select OK on the Software Update Detail screen.

**Figure 7.**



11. Select Agree on the Terms of Service screen.

**Figure 8.**

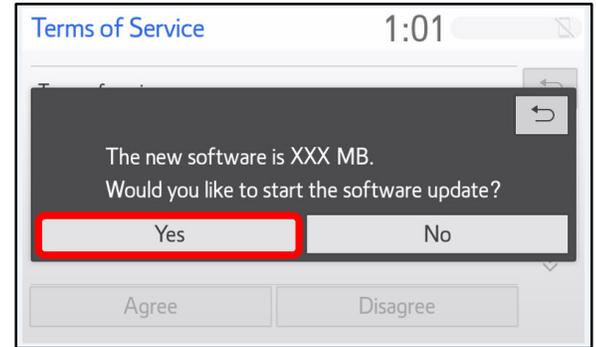


## Audio Head Unit Software Update (Panasonic)

### Software Update Procedure (continued)

12. Select Yes on the “Would you like to start the software update?” pop-up.

**Figure 9.**



13. Once the head unit begins installation, the update will take about 10 minutes.

**NOTE**

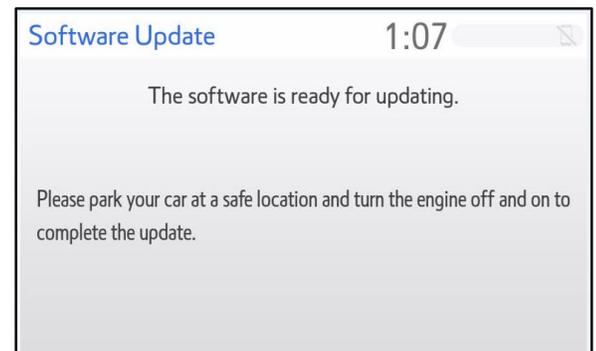
- Do NOT turn OFF the engine or ACC BEFORE the software is ready for updating.
- Do NOT remove the USB flash drive out of the vehicle USB port before the software is ready for updating.

**Figure 10.**



14. When “The software is ready for updating” screen appears, turn the engine OFF.

**Figure 11.**

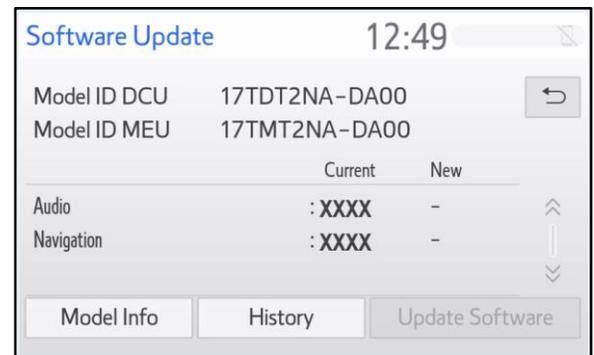


## Audio Head Unit Software Update (Panasonic)

### Software Update Procedure (continued)

15. Turn the ignition ON to complete the software update.
  
16. Once the software update is complete, remove the USB flash drive.
  
17. Perform steps 1 – 4 to verify that the software version matches the current Software Version Information table below.

**Figure 12.**



**Table 2. Software Version Information**

TYPE	AUDIO PLUS		PREMIUM AUDIO	
	CURRENT VERSION	NEW VERSION	CURRENT VERSION	NEW VERSION
Audio	1035	-	1035	-
Navigation	-		1030	