

Subject		Market
Pioneer Navigation Displayed Pink Screen & Reset		USA
Service Category	Section	
Audio/Visual/Telematics	Outline-Audio/Visual/Telematics	
Applicability		
15CY Pioneer Navigation		

APPLICABLE VEHICLES

2017-2019	IS350	2016-2019	RX450H
2018-2019	GS300	2016-2019	GS F
2017-2019	IS300	2016-2019	GS350
2016-2019	RX350	2016	LS600H
2016-2018	GS450H	2017	IS200T
2016-2019	LX570	2016-2017	LS460
2016-2017	GS200T		

CONDITION

Some vehicles with Pioneer 12.3" (or 10.3" IS) Navigation may encounter an intermittent Pink flash on the display followed by a system reset.

RECOMMENDATIONS

Confirm the condition. Ensuring the multimedia system is updated to the latest software will provide the best system performance. All Pioneer exchange radios as of 2/1/2019 have been updated to the latest software version A11A8010 and can be identified by the updated "R" marking on the part label. (see below)



If the condition occurs while using version A11A8010 software, please create a TAS case and contact TAS for instruction prior to diagnosing or repairing of the vehicle. If it is a weekend or holiday, continue with diagnosis and repair. Please save all parts and/or details and contact TAS on the next available work day.

LINK REFERENCES

This Tech Tip does not contain any link references