



Technical Service Bulletin

GROUP

Interior

NUMBER

19-BD-011H

DATE

November, 2019

MODEL(S)

All

SUBJECT:

INSPECTION AND SERVICE GUIDE FOR DOOR TRIM
REPLACEMENT

Description:

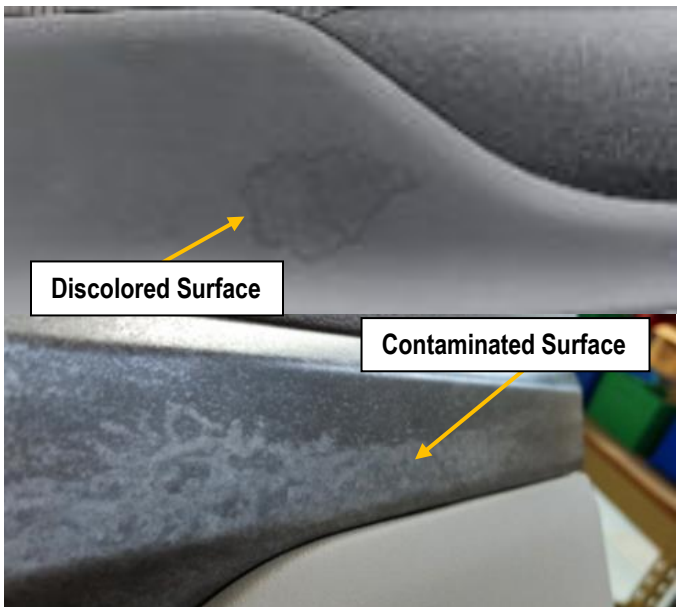
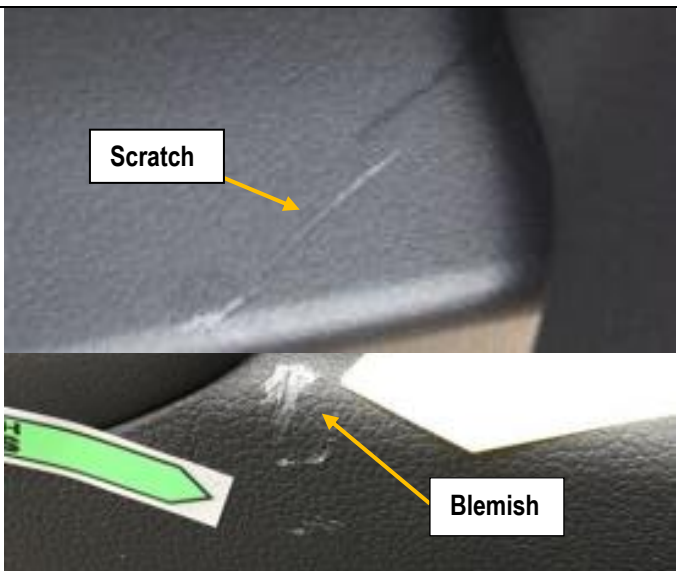
This bulletin provides information detailing the door trim replacement inspection and service guide.

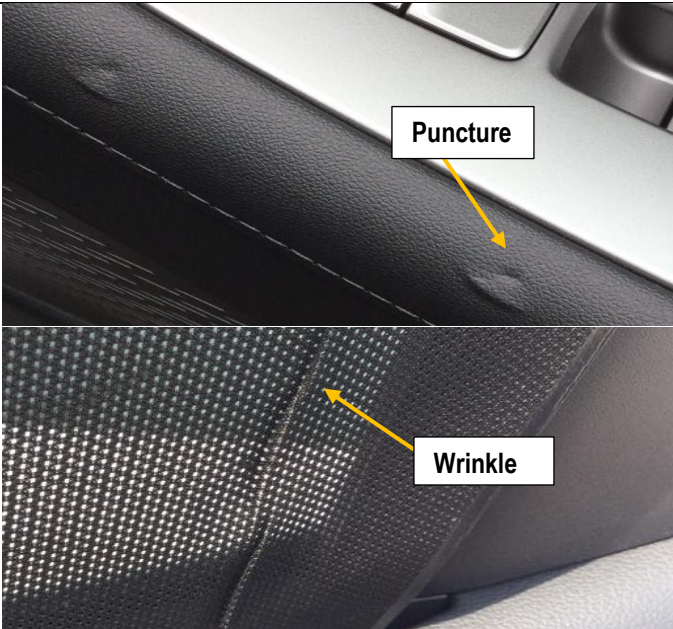
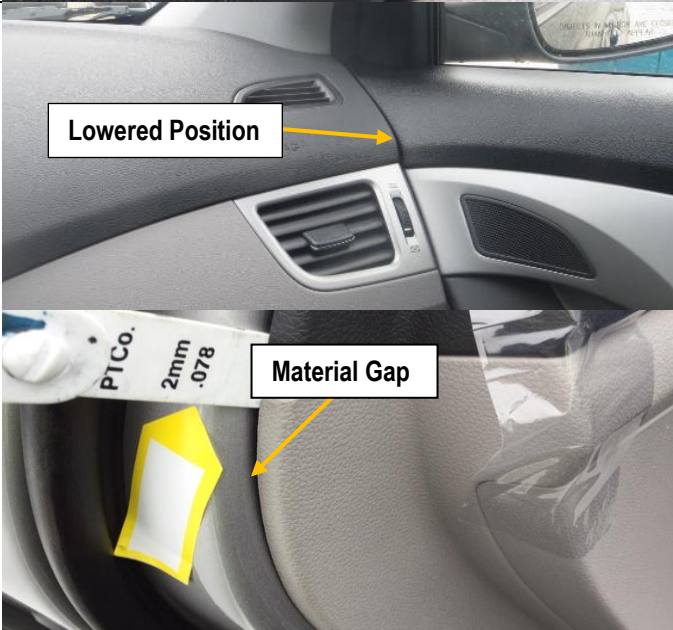


Applicable Vehicles: All Hyundai models.

NOTICE

The tables below serve as guidelines to determine which door trim quality conditions are warrantable.

CONDITION	PHOTO	REMARK
A26, A42, A25 Paint Peeling Flaking		Inspection Method: Inspect surfaces for flaking/peeling Cause: Door material degradation Warranty: Covered under warranty
A43, A41 Discoloration Contamination		Inspection Method: Inspect surfaces for discoloration/contamination from foreign substances Cause: Cosmetic, liquid, cream, etc. Warranty: <u>NOT</u> covered under warranty Refer to TSB# 14-BD-001 for detailed cleaning procedures
A32 Scratches Blemishes		Inspection Method: Inspect surfaces for scratches/blemish marks identified <u>after</u> retail delivery Cause: External wear and tear Warranty: <u>NOT</u> covered under warranty

CONDITION	PHOTO	REMARK
B12, B19 Material Pulling Apart		Inspection Method: Inspect surfaces for air pockets, detachments, or missing screws/welds Cause: Manufacturing Warranty: Covered under warranty
A33, A34 Wrinkle Imperfection Seam Loose Protrusion		Inspection Method: Inspect surfaces for tears, punctures, or raised material Cause: External wear and tear Warranty: <u>NOT</u> covered under warranty
A31, A36, A37, B14, B17, B18 Installation Gap Wrong Position Adjustment Error Bending Deformation Distortion		Inspection Method: Inspect surfaces' attachment Cause: Manufacturing Warranty: Covered under warranty