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GROUP	NUMBER
<b>Body Exterior</b>	19-BD-010H
DATE	MODEL(S)

Palisade (LX2)

November, 2019

## **Technical Service Bulletin**

## SUBJECT WHISTLING/WIND NOISE FROM DOOR GLASS AREA

### **Description:**

This bulletin provides troubleshooting information on how to identify and repair whistling/wind noise that occurs around the door glass area while driving.

### Applicable Vehicles: All Palisade (LX2) Vehicles

SYMPTOM	INSPECTION	REPAIR
Whistling noise from the lower side of the	A gap between the lower molding area of the glass run A-pillar and the door panel.	<ol> <li>Attach a high density sponge pad on the deformed area of the door garnish.</li> </ol>
A-pillar Front Door Glass Run (82530/82540)	<ul> <li>The glass run comes off the door panel due to rubber deformation during production.</li> </ul>	<ul> <li>Cut the pad to fit the shape of the door garnish.</li> <li>Image: Constraint of the door garnish.</li> <li>Image: Constraint of the door garnish.</li> <li>Image: Constraint of the door garnish.</li> <li>If the modification does not resolve the issue, replace the glass run (P/N: 82530 / 82540).</li> </ul>
Whistling noise from the upper side of the B-pillar Front Door Glass Run (82530/82540)	No contact between the glass run and door glass <ul> <li>Poor adhesion between the door glass and glass run</li> </ul>	1. Replace the glass run (P/N: 82530 / 82540).

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

SUBJECT: WHISTLING/WIND NOISE FROM DOOR GLASS AREA		
SYMPTOM	INSPECTION	REPAIR
Wind noise from lower side of the A-Pillar	Gasket folding during assembly causing friction between the gasket and door panel.	<ol> <li>Replace the outside mirror assembly (P/N: 87610 / 87620).</li> </ol>
Outside Mirror (87610/87620)		
Wind noise from upper side of the B-pillar	Glass run not completely inserted into the B-pillar causing interference between the glass run and door molding.	<ol> <li>Reassemble the glass run (P/N: 82250 / 82260).</li> </ol>
Door frame Garnish (82250/82260)	<ul> <li>Difficulty assembling the door molding upper clip</li> <li>[x]</li> <li>[v]</li> <li>[v]</li> <li>[v]</li> </ul>	

Verify that the conditions are no longer present after repair.