

Subject: Engineering Information – Service Engine Soon (SES) Lamp Illuminated, DTC P1467 Set

Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL — refer to Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500 (New Model)	2019	2020	-	-	Equipped with 2,7L Engine (RPO L3B)	
GMC	Sierra (New Model)						

Involved Region or Country	North America
Condition	Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI. Some customers may comment on the Service Engine Soon (SES) lamp being illuminated. Technicians may find DTC P1467 set.
Cause	GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Correction

If you encounter a vehicle with the above concern, confirm that P1467 code is set and call engineer for instructions.

Contact Information

Engineer Name	Phone Number
Dan Smith	(248) 343-7037
Ken Swartz	(248) 431-9641

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
4087238*	Engineering Information – Service Engine Soon (SES) Lamp Illuminated, DTC P1467 Set	0.2 hr

* This is a unique labor operation for bulletin use only.

Version	1
Modified	Released November 07, 2019