



Service Bulletin

Bulletin No.: 19-NA-274

Date: December, 2019

TECHNICAL

Subject: Windshield Wiper Blades are Streaky, Do Not Clean and/or Noisy

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore	2017	2020	-	-	-	-
Chevrolet	Trax						

Involved Region or Country	North America, N.A. Export Regions
Condition	Some customers may comment on one or more of the following conditions: <ul style="list-style-type: none">• Wiper blades are streaky.• Wiper blades do not clean.• Wiper blades are noisy.
Cause	This condition may be caused by a quality issue with the rubber on the wiper blade.
Correction	Confirm that water is sheeting on the windshield. Water may bead if waxed or RainX was applied. If water is beading, clean the windshield using Bon Ami until you can get it to sheet and replace the wiper blades with the revised blade that is now available. Refer to <i>Windshield Wiper Blade Replacement</i> in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	BLADE, WSW	42733851 (LH)	1
		42733852 (RH)	

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2070260	Windshield Wiper Blade Replacement	Use Published Labor Operation Time

Version	1
Modified	Released November 27, 2019

Additional Keywords: chatter, streak

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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