

# **Service Bulletin**

# INFORMATION

## Subject: Power Folding Mirror Option Missing in Integrated Center Stack Menu

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
Branu.	woder.	from	to	from	to		
GMC	Acadia	2020	2020			All	All

Involved Region or Country	North America, Middle East and Egypt.
Additional Options (RPOs)	Equipped with RPO DYX
Condition	Some customers may comment that the Power Folding Mirror option is missing in the Integrated Center Stack Menu.
Cause	The cause of the condition may be a calibration error in the Seat Memory Control Module.
Correction	Reprogram the Seat Memory Control Module via SPS, do not replace the module.

# **Service Procedure**

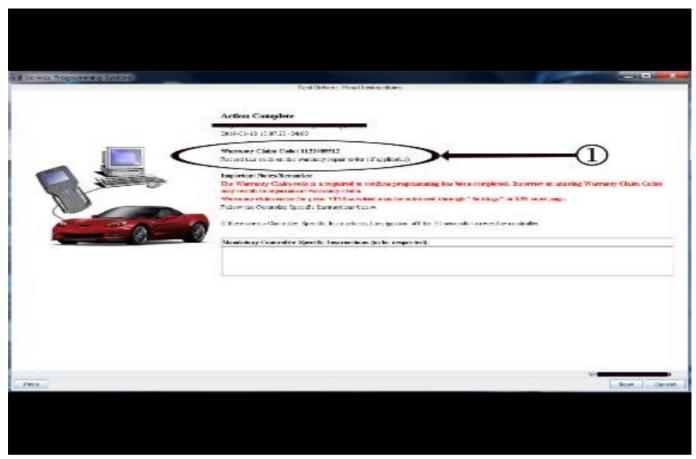
**Caution:** Before downloading the update files, be sure the computer is connected to the internet through a network cable (hardwired). DO NOT DOWNLOAD or install the files wirelessly. If there is an interruption during programming, programming failure or control module damage may occur.

Note: Carefully read and follow the instructions below.

- Ensure the programming tool is equipped with the latest software and is securely connected to the data link connector. If there is an interruption during programming, programming failure or control module damage may occur.
- Stable battery voltage is critical during programming. Any fluctuation, spiking, over voltage or loss of voltage will interrupt programming. Install a GM Authorized Programming Support Tool to maintain system voltage. Refer to www.gmdesolutions.com for further information. If not available, connect a fully charged 12 V jumper or booster pack disconnected from the AC voltage supply. DO NOT connect a battery charger.
- Turn OFF or disable systems that may put a load on the vehicles battery such as; interior lights, exterior lights (including daytime running lights), HVAC, radio, etc.
- Clear DTCs after programming is complete. Clearing powertrain DTCs will set the Inspection/ Maintenance (I/M) system status indicators to NO.

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	84681582		
		Updated Calibration to improve diagnostics for DTCs C0589 and C058E.	
84990992		Caliber Accist Calibration	
84992991	846624 Sea	vice Programming System	
	<u> </u>		
	Addition and	Vakae	
	34573454	84573454 84678- M	ResTants RefOre You are afternating to reprogram with the same calibration. Select OK to continue. Cancel to Stapl Dt Cancel

**Note:** If the Same Calibration/Software Warning is noted on the SPS screen, select OK and follow screen instructions. After a successful programming event, the WCC is located in the Service Programming System dialogue box of the SPS Summary screen. No further action is required. Refer to the Warranty section of the bulletin. 1. Reprogram the Seat Memory Control Module. Refer to K40D Seat Memory Control Module -Driver: Programming and Setup in SI.



**Note:** To avoid warranty transaction rejections, you **MUST** record the warranty claim code provided on the SPS Warranty Claim Code (WCC) screen on the job card. Refer to callout 1 above for the location of the WCC on the SPS screen.

2. Record SPS Warranty Claim Code on job card for warranty transaction submission.

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*2886578	Memory Seat Module SPS update for missing power folding mirror option in ICS menu	0.3 hr

\*This is a unique Labor Operation for Bulletin use only.

\*To avoid warranty transaction rejections, carefully read and follow the instructions below:

• The SPS Warranty Claim Code must be accurately entered in the "SPS Warranty Claim Code" field of the transaction.

• When more than one Warranty Claim Code is generated for a programming event, it is required to document all Warranty Claim Codes in the "Correction" field on the job card. Dealers must also enter one of the codes in the "SPS Warranty Claim Code" field of the transaction, otherwise the transaction will reject. It is best practice to enter the FINAL code provided by SPS.

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#### Warranty Claim Code Information Retrieval

If the SPS Warranty Claim Code was not recorded on the Job Card, the code can be retrieved in the SPS system as follows:

- 1. Open TIS on the computer used to program the vehicle.
- 2. Select and start SPS.
- 3. Select Settings.
- 4. Select the Warranty Claim Code tab.

The VIN, Warranty Claim Code and Date/Time will be listed on a roster of recent programming events. If the code is retrievable, dealers should resubmit the transaction making sure to include the code in the SPS Warranty Claim Code field.

Version	1
Modified	Released November 19, 2019

GM bulletins are intended for use by professional technicians, NOT a "<u>do-it-yourselfer</u>". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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