



Service Bulletin

Bulletin No.: 19-NA-245

Date: November, 2019

TECHNICAL

Subject: Sunroof and/or Sunshade Inoperative

This bulletin replaces PIT5612. Please discard PIT5612.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2018	2020			All	All
GMC	Terrain						
Holden	Equinox						

Involved Region or Country	North America, Middle East, Israel, Peru, Palestine, Argentina, Brazil, Chile, Columbia, Ecuador, Paraguay, Uruguay, China, South Korea, Thailand, Australia, New Zealand, Egypt and Africa.
Additional Options (RPOs)	Equipped with ROOF-SUN, GLASS, SLIDING, ELEC, TRANSPARENT GLASS FIXED (C3U)
Condition	Some customers may comment on finding the sunroof and/or sunshade Inoperative.
Cause	The cause of the condition may be that the sunroof programming loses initialization.
Correction	<p>Before replacing any parts, perform the Sunroof Motor/Actuator Initialization/Teach Process. Refer to <i>Sunroof/Sunshade Motor Initialization</i>, in SI.</p> <ul style="list-style-type: none"> • If this returns the system to proper operation, return the vehicle to the customer. • If NOT, follow further diagnostic recommendations, in SI.

Service Procedure

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6080278*	Reinitialize Sunroof	0.3 hr

*This is a unique Labor Operation for Bulletin use only.

Version	1
Modified	Released November 01, 2019

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY
TECHNICIAN
CERTIFICATION