Warranty Field Campaign

Campaign Number: c2192	**Revision**:	**Released Date**: 26-Nov-2019
ISB6.7 CM2350 MY15-16 VGT Actuator Campaign for Transit Applications		**Expiration Date (U.S. and Canada)**: 15-Nov-2024
		Expiration Date (International): 15-Nov-2024

Attention

- U.S. / Canadian Dealers
- U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This campaign is being issued to address Variable Geometry Turbocharger Actuator failures on certain ISB6.7 CM2350 B101 engines in Transit Bus. This campaign authorizes certified repair locations to replace the Variable Geometry Turbocharger Actuator on eligible units.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered regardless of coverage status, and
2. **must** show as OPEN on QuickServe® Online for this field action.

Note : The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

1. Remove and replace the Variable Geometry Turbocharger Actuator using Service Procedure 010-134 in the appropriate Cummins Service Manual.

Material Disposition

Where applicable, items removed should be returned to ReCon for core credit. Unless otherwise indicated, items with no core liability can be scrapped.

Reimbursements

Parts

Note : All parts listed are OPTIONAL. Claim **only** the parts required to complete the repair. Additional parts, such as o-rings, gaskets and fasteners, that are required to complete the repair, but **not** listed, may be claimed if sufficiently explained in the claim narrative. ReCon (RX) parts should be used and claimed when performing all Cummins Field Actions. New or NX parts should **only** be used when making before-in-service repairs. Additionally, due to local laws, RX/PX parts may **not** be available for use in the repair. If this is the case for your region, use the New part equivalent of the appropriate ReCon part. Further, if RX/PX parts are **not** readily available to complete the repair in a timely fashion, the new part equilavent can be secured and used for the repair.

The following parts are covered under this field action:

Part Number	Quantity	Description
531112600	1	WASHER,SEALING (OPTIONAL)
549604700RX	1	KIT,ACTUATOR

Note : SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Note : All SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed.

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
00-90X	Administrative time	
10-021	Actuator - Variable Geometry Turbocharger Electric - Remove and Install	
17-124	Floorboard - Remove and Install (Automotive and Non-Transit bus)	
17-153	Engine Side Panels or Doors (Bus Applications), (Without Quick Release Clamps) - Remove and Install, Each	
17-157	Back Seat - Remove and Install (Bus Application)	

Travel

Travel is covered under this field action. Towing is **not** covered under this field action.

Other Claimables

Consumables are covered under this field action.

Note : Please consolidate all consumables and claim them as one line item in Other Claimables titled "CAMPAIGN SUPPLIES". Please include brief summaries on the details of items claimed.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPID**SERVE™ Web (rsw.cummins.com). For information regarding **RAPID**SERVE™ Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	**Code**
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WTHACM

Attachments

Click here to see c2192_esn-list.xlsx

(/service/english/attachments/c2192_esn-list.xlsx)

Engine Family	Fuel System
ISBe4 (6 Cylinder) QSB6.7 ISB ISDe, ISD4.5, ISD6.7 ISBe, ISB4.5, ISB6.7	
Design Application	**Market Application**
Automotive	Bus

Document History

Date	Details

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	Document Created; 26-Nov-2019

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