



Service Bulletin

Bulletin No.: 19-NA-137

Date: November, 2019

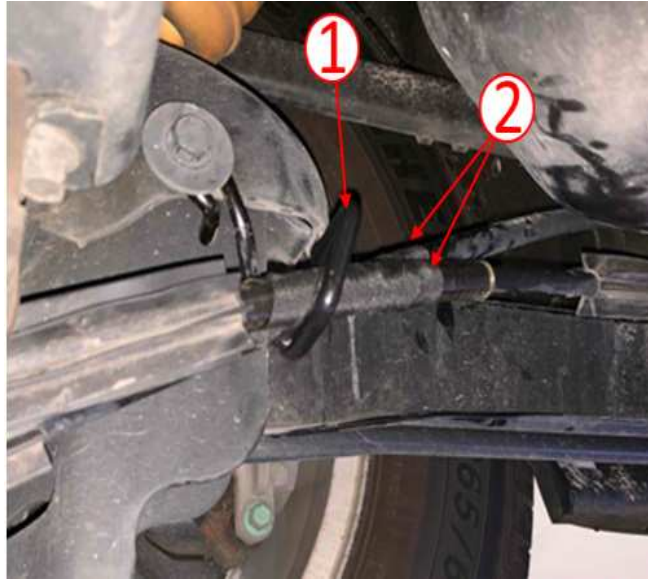
TECHNICAL

Subject: Squeak Noise From the Vehicle Underbody

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2015	2020				
Chevrolet	Suburban						
	Tahoe						
GMC	Yukon						

Involved Region or Country	North America, Russia, Europe, Middle East, Israel, South America, Japan, South Korea and Thailand.
Condition	Some customers may comment that a squeak noise can be heard from under the vehicle while driving at slow speeds.
Cause	This condition may be caused by the parking brake cables rubbing against each other or alongside the body.

Note: Ensure that the tape extends at least 25 mm (1 in) above and below the rubbing point at the parking cable bracket or the body.



5360283

Using Woven Polyester Electrical Tape (PET), locate both of the brake cables near the parking brake cable bracket (1) and apply tape (2) to the cables ensuring that the tape is applied in a double layer extending along the cable as shown above.

Correction

5377922

Follow the brake cables along-side the body and examine for contact to the body.

⇒ If contact to body has been found, apply the Woven Polyester Electrical Tape (PET) to the cable ensuring that the tape is applied in a double layer extending along the cable.

Parts Information

Causal Part	Description	Part Number	Qty
N/A	Woven Polyester (PET) Electrical Tape**	1985620* (Wurth 894.1230* in Canada)	1

*There is enough material to service multiple vehicles. Store the remaining material for future use.

**Contact Wurth though website www.wurthusa.com, by e-mail at www.customer.service@wurthusa.com, or by calling 1-800-987-8487.

**In Canada, contact Wurth though their website at www.wurth.ca/, by e-mail at info@wurth.ca, by calling 1-800-263-5002 or your local Wurth rep.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2481998*	Wrap Parking Brake Cables	0.3 hr

*This is a unique Labor Operation for Bulletin use only.

Version	3
Modified	Released June 20, 2019 Revised July 24, 2019 - Added Body Contact information to Cause and Correction section. Revised November 20, 2019 - Added 2020 Model Year.

