



Service Bulletin

Bulletin No.: 19-NA-023

Date: November, 2019

TECHNICAL

Subject: High Pitch Whine Noise Heard at 32-56 km/h (20-35 mph) in Any Gear Under Light to Moderate Acceleration

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2018	2019			Equipped with 2.0L Engine (RPO LTG)	Equipped with Automatic Transmission (RPOs M3U, M3D, M3H)
GMC	Terrain						
Holden	Equinox						

Involved Region or Country	North America, Middle East, Israel, Palestine, Argentina, Brazil, Chile, Columbia, Ecuador, Paraguay, Peru, Uruguay, S. Korea, China, Thailand, Australia, New Zealand, Egypt and Africa.
Condition	Some customers with 9 speed transmissions may comment on a high pitch whine noise heard from approx. 32-56 km/h (20-35 mph) in any gear under light to moderate acceleration.
Cause	This condition may be caused by a frequency getting transmitted from the transmission through the left axle.
Correction	Replace the left front half shaft with the PN# listed below which has a dampener to correct this issue. Refer to Front Wheel Drive Half Shaft Replacement - Left Side in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	SHAFT ASM-FRT WHL DRV HALF	84560820	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3080338*	Replacing Front Wheel Drive Half Shaft - Left Side	0.7 hrs
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	Released May 29, 2019 Revised November 21, 2019 – Added Transmission RPOs.

