



NUMBER: 05-001-19 REV. B

GROUP: 05 - Brakes

DATE: November 22, 2019

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This bulletin supersedes Service Bulletin 05-001-19 REV. A, DATED April 10, 2019, which should be removed from your files. All revisions are highlighted with **asterisks**** and includes additional model year, build date and updated part numbers.**

SUBJECT:

Rear Brake Noise

OVERVIEW:

This bulletin involves replacing the rear caliper adapters, guide pins and brake pads.

MODELS:

2019 - ****2020**** (DT) RAM 1500 Pickup

NOTE: This bulletin applies to vehicles within the following markets/countries: North America and EMEA.

NOTE: This bulletin applies to vehicles built on or before **July 31, 2019 (MDH 0731XX)****.**

SYMPTOM/CONDITION:

The customer may comment on the following:

- A high pitch “squeal” originating from the rear brakes, often occurring in cold, humid weather and when driving in reverse, after the vehicle has been sitting for at least a few hours. Very often, the noise can be heard in the morning, when backing out of a driveway.

DIAGNOSIS:

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
2	**68412365AC**	Adapter
1	**68412364AC**	Pad Kit
4	06512429AA	Bolt, Hex Flange Head Locking (Caliper Bolts)

NOTE: Rotor replacement is NOT required for the Repair Procedure.

REPAIR PROCEDURE:

1. Replace the rear disc brake caliper adapters, pins, caliper bolts and pads. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>05 - Brakes/05 - Brakes, Base/Hydraulic/Mechanical/Adapter, Disc Brake Caliper/Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
05-85-05-9D	Rear Caliper Adapters, Guide Pins And Brake Pads - Replace (2 - Skilled)	6 - Electrical and Body Systems	0.6 Hrs.

FAILURE CODE:

ZZ	Service Action
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