SERVICE BULLETIN

This bulletin supersedes Service Bulletin 08-115-19, dated November 16, 2019, which should be removed from your files. All revisions are highlighted with **asterisks** and include updated build date.

This Service Bulletin is also being released as Rapid Response Transmittal (RRT) 19-096, dated November 16, 2019. All applicable Sold and Un-Sold RRT VINs have been loaded. To verify this RRT service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

SUBJECT:
Enable Tire Fill Alert

OVERVIEW:
This bulletin involves a vehicle reconfiguration for proper operation of the Tire Fill Assist feature.

MODELS:

2019	(DD)	RAM 3500 Cab Chassis
2019	(D2)	RAM 3500 Pickup
2019	(DJ)	RAM 2500 Pickup
2019	(DP)	RAM 4500/5500 Cab Chassis
2019	(DF)	RAM 3500 <10K LB Cab Chassis

NOTE: This bulletin applies to vehicles within the following markets/countries: North America.

NOTE: This bulletin applies to vehicles and built on or after June 06, 2019 (MDH 0606XX) and on or before **August 05, 2019 (MDH 0805XX)** equipped with Tire Fill Alert (Sales Code LAW) and Selectable Tire Fill Alert (Sales Code LA5).

SYMPTOM/CONDITION:
The customer may notice:

- Tire Fill Alert or Selectable Tire Fill Alert does not work.

DIAGNOSIS:
If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. If any vehicle not on the VIN list exhibits the symptom/condition, perform the repair.

REPAIR PROCEDURE:
1. Check if the Tire Fill Alert feature is working. Set the ignition to "Run" engine off.

NOTE: Make sure this feature is enabled in the radio's ″Safety & Driving Assistance″ menu.

2. Inflate any tire on the vehicle 2 to 3 psi over tire pressure specification. See owners manual or tire label for tire pressure specification.

3. Now deflate the test tire. If this feature is working, the horn will chirp one times once the tire pressure reaches tire pressure specification.

4. Did the horn chirp one time?
    *   YES>>> The feature is working properly. Use the inspection LOP (18-19-02-ES) to close the active RRT. Proceed to Step 10.
    *   NO>>> Proceed to Step 5.

5. Using wiTECH, reconfigure the vehicle. This routine is available under the 'Guided Diagnostic' tab found on the home, 'Vehicle View', page of wiTECH.

6. Using wiTECH clear any DTCs which may have been set during the reconfiguration.

7. Disconnect the scan tool, turn off the ignition, open and close the drivers door. Let all modules go to sleep, this may take a minute.

8. Set the ignition to "Run" engine off.

9. Go into the radio's "Safety & Driving Assistance" menu and enable the Tire Fill Alert feature.

10. Make sure the tire is set to tire pressure specification.

POLICY:
Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-02-ES	Module, Body Control (BCM) - Inspect Only (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
18-19-02-ET	Module, Body Control (BCM) - Inspect and Restore Vehicle Configuration (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.

FAILURE CODE:
The dealer must choose which failure code to use depending on if this is a Rapid Response Transmittal (RRT) or Service Bulletin.

*   The "RF" failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RRT.
*   The failure code "RF" (Required Flash) can no longer be used on Service Bulletin flashes. **The "RF" failure code must be used on an RRT.**
*   If the customer's concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C's must be supplied.

RF	Required Flash - RRT
CC	Customer Concern