



**NUMBER:** 09-004-19

**GROUP:** 09 - Engine

**DATE:** November 7, 2019

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**This Service Bulletin is also being released as Rapid Response Transmittal (RRT) 19-093, dated November 07, 2019. All applicable Sold and Un-Sold RRT VINs have been loaded. To verify this RRT service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.**

**SUBJECT:**

Engine Vibration Noise or Feeling When Shifting into Gear

**OVERVIEW:**

This bulletin involves replacing the rear engine mount.

**MODELS:**

2019 - 2020 (M1) Jeep Compass

**NOTE:** This bulletin applies to vehicles within the following markets/countries: LATAM.

**NOTE:** This bulletin applies to vehicles built on or after June 05, 2019 (MDH 0605XX) and on or before June 17, 2019 (MDH 0617XX) equipped with 2.0L Dual VVT E100 Engine W/ESS (Sales Code ECL) or 2.4L I4 Multiair Engine W/ ESS (Sales Code EDD).

**SYMPTOM/CONDITION:**

The customer may describe a vibration noise or feeling when in drive or reverse and the brakes are applied. This vibration can be felt in the steering wheel or seat. The new engine mount will reduce some of the normal engine vibration from transferring to the chassis.

**DIAGNOSIS:**

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

**PARTS REQUIRED:**

Qty.	Part No.	Description
1	53458653 LATAM 68402368AA MOPAR	Isolator, Engine Mount Rear

**REPAIR PROCEDURE:**

1. Replace the rear engine mount. Refer to the detailed service procedures available in DealerConnect> Service Library under: Service Info>09 - Engine, 2.4L Multiair / Engine Mounting / Insulator, Engine Mount, Rear / Removal and Installation. or 09 - Engine, 2.0L DOHC / Engine Mounting / Insulator, Engine Mount, Rear / Removal and Installation.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

<b>Labor Operation No:</b>	<b>Description</b>	<b>Skill Category</b>	<b>Amount</b>
09-40-10-96	Mount, Engine Rear - Replace (1 - Semi-Skilled)	1 - Engine Repair And Performance	0.5 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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