GPOP - Issue Review System

Part Number: 68414414A$, 68322864A$

Part Description: CAMERA (Rear)

Issue Description: For concerns of back up camera flicker/blank/blue/black screen or camera inop, please ensure Radio is at latest software level. After update, system requires three sleep cycles to function properly.

Please verify camera LVDS cable connection at camera and radio head unit. Also verify harness connection between chassis, body, and IP harness for bent pins or loose connection at XY400A, XY306A, XY552A.

Please create and send a copy of the vehicle scan report and specify radio SW version and radio head unit ID to Bing Guo and Rafay Adil via email
bingruo.guo@fcagroup.com (248) 500-7355
rafay.adil@fcagroup.com (248) 736-7059

Please call for any additional questions or assistance needed. If no response in 15 minutes, proceed with repair.

Please be sure to attach a copy of the Vehicle Scan Report on the repair order.

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Contact us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.