

Technical Service Bulletin

96 Audi adaptive light system malfunction, DTC C12B3FA stored in the control module for driver assistance systems

96 19 47 2054202/4 December 9, 2019. Supersedes Technical Service Bulletin Group 96 number 19-40 dated July 31, 2019 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2020	All	Not Applicable
A6, A7, A8, Audi e-tron quattro, and Q8	2019 - 2020	All	Not Applicable

Condition

REVISION HISTORY				
Revision	Date	Purpose		
4	-	Revised header (Added Q7 and expanded models)		
3	07/31/2019	Revised header (Added MY20 and Audi e-tron quattro)		
2	03/28/2019 Revised title			
		Revised header (Corrected Elsa display issue)		
		Revised Condition (Removed DTC)		

Customer states:

 The message "Audi adaptive light: system fault!" is displayed in the instrument cluster (Figure 1).



Figure 1. Instrument cluster message.



Technical Service Bulletin

Workshop findings:

The following DTC may be stored in the control module for driver assistance systems, J1121 (address word 00A5):

• DTC C12B3FA (front camera for driver assist systems - communication fault) with symptom code 221189.

Technical Background

This software needs to be updated. This is a rare scenario, which causes a warning.

Production Solution

The software is in preparation.

Service

- 1. Delete the DTC.
- 2. After deleting the DTC the concern is fixed and is unlikely to reoccur.

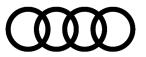


Note:

A replacement of the front camera for the assistance systems R242 does not solve this issue, even if suggested by the Guided Fault Finding. Claims for replaced parts will be subject to review.

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles.				
	G10 for CPO Covered Vehicles – Verify Owner.				
	If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.				
Service Number:	9638				
Damage Code:	0040				
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic		



Technical Service Bulletin

			protocol (Max 20 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2054202/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2054202) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2019 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.