

Technical Service Bulletin

94 Crack-like marks in upper headlight lens

94 19 17 2055803/2 December 6, 2019. Supersedes Technical Service Bulletin Group 94 number 19-11 dated August 5, 2019 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6	2019 – 2021	All	Not Applicable

Condition

REVISION HISTORY				
Revision	Date	Purpose		
2	-	Revised header (Added MY2021)		
1	08/05/2019	Initial publication		

Customer states:

• There are scratch/crack-like marks on the inside of the lens in the upper area of the headlight. This could affect both left and right headlights.

Technical Background

This perceived defect is design-related and caused by the casting molds for the lens.

Production Solution

Not applicable.



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Service

The slide separation marks of the casting mold on the transparent part of the lens (Figures 1 and 2).



Figure 1. Location of slide separation casting mark.

The separation marks on the transparent part of the lens are needed for removal of the casting mold.



Figure 2. Close up of the separation mark.



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The headlight beam is not affected, as the separation mark is not on the light emission surface of the lens.



Note:

Parts replacement does not solve this issue. Claims for replaced parts will be subject to review.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2055803) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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