



# Technical Service Bulletin

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## 01 DTC P060C00 is stored in the ECM

01 19 35 2057853/1 December 3, 2019.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi e-tron quattro	2019 – 2020	All	Not Applicable

## Condition

### Customer states:

- No customer concerns, it is found during PDI or any other diagnostic work.

### Workshop findings:

The following DTC may be stored in the engine control module (ECM), J623 (address word 0001):

- **DTC P060C00** (internal system error in control unit processor, malfunction) with symptom code 39720.

## Technical Background

The software needs to be updated.

## Production Solution

Updated software.

## Service

### SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the ECM, J623 (address word 0001) using the SVM action code as listed in the table below, if necessary:

Model	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input
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Audi e-tron quattro	4KE907558*	002	4KE907558*	003 or higher	01A260
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## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>110 up to 48 Months/50,000 Miles.</li><li>If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	9370		
<b>Damage Code:</b>	0039		
<b>Labor Operations:</b>	Software Update	0151 0000	Time stated on diagnostic protocol (Max 30 TU)
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB #2057853/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*.

All part and service references provided in this TSB (2057853) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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